



Web Site att.com

# Monthly Statement

## Bill-At-A-Glance

Previous Bill	41.19
Payment Received 8-02 Thank You!	41.19CR
Adjustments	.00
Balance	.00
Current Charges	43.09

**Total Amount Due \$43.09**Amount Due in Full by **Sep 6, 2010**

## Billing Summary

Questions? Visit att.com	Page	
<b>Plans and Services</b>	1	43.09
1 888 757-6500 <b>PIN: 6245</b> Repair Service: 1 877 737-2478		
<b>AT&amp;T Long Distance Service</b>	2	.00
1 888 757-6500		
<b>Total Current Charges</b>		<b>43.09</b>

## News You Can Use Summary

- PREVENT DISCONNECT
  - ELECTRONIC PAYMENTS
  - DO NOT CALL REGISTRY
  - 900 # INFORMATION
  - CARRIER INFORMATION
  - PAYMENT OPTIONS
  - RELAY SERVICE
- See "News You Can Use" for additional information.

## AT&T Benefits

- The big price break you've been waiting for. Get AT&T U-verse TV with DVR at one of our lowest prices ever. Geographic and service restrictions apply. Call 1.877.377.3041 or go online at: att.com/ChoiceTV today.

## Plans and Services

### Monthly Service - Aug 17 thru Sep 16

1. Residential Line	19.01
2. Caller-ID Name-Number Delivery Anonymous Call Blocking	9.99

**Total Monthly Service 29.00**

### Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	No.	Description	Quantity	Monthly Rate	Amount Billed
		<b>Activity on Jun 30, 2010</b>			
		Your bill reflects a credit for a change in rates for: (Monthly Charges are prorated from Jul 1, 2010 through Aug 16, 2010)			
	3.	Federal Universal Service Fee	1	.11	.17CR

### Local Usage

Item	No.	Date	Time	Place	Called	Number	Code	Min	Pay Per Use
	4.	8-09	234P	CALL	RETRN		D	1 #	2.00
									# = Federal and State Tax

### Key to Calling Codes

D Day

### Surcharges and Other Fees

Item	No.	Description	Quantity	Amount
	5.	Federal Universal Service Fee	1	.88
	6.	Federal Subscriber Line Charge	1	6.50
<b>Total Surcharges and Other Fees</b>				<b>7.38</b>

### Government Fees and Taxes

Item	No.	Description	Quantity	Amount
	7.	Federal Excise Tax		1.13
	8.	MS - State/Local Tax		2.67
	9.	Telecommunications Relay Svc	1	.03

**Local Services provided by AT&T Mississippi.**



## Plans and Services

### Government Fees and Taxes - Continued

Item	No.	Description	Quantity	
	1.	Emergency 911 Service	1	1.00
	2.	MS Emergency Telecommunicator		.05
<b>Total Government Fees and Taxes</b>				<b>4.88</b>

**Total Plans and Services 43.09**

## AT&T Long Distance Service

### Important Information

For AT&T Long Distance Service Billing Questions, Call 1-888-757-6500.

**Total AT&T Long Distance Service .00**

## News You Can Use

### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$42.01. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

### CARRIER INFORMATION

Our records indicate that you have selected AT&T or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at [www.att.com](http://www.att.com)

### PAYMENT OPTIONS

Visit [att.com](http://att.com) to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

### DO NOT CALL REGISTRY

To reduce telephone solicitation calls to your home: Register for the National Do Not Call Registry by phone at 1.888.382.1222 (TTY: 1.866.290.4236) or online at [donotcall.gov](http://donotcall.gov). There's no charge to register.

### RELAY SERVICE

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please refer to the customer guide section in your AT&T telephone directory, or go to [att.com](http://att.com).

### 900 # INFORMATION

900 Number information services are provided over telephone numbers beginning with the prefix 900. You may withhold payment if you dispute these charges within 60 days. Action to collect disputed amounts will be suspended pending investigation of the dispute. Your local and long-distance telephone service cannot be suspended or disconnected for nonpayment of 900 charges. However, the company that provides the 900 service may take other actions to collect charges you have not paid and have not disputed. To protect customers from these unexpected charges, AT&T offers 900 Call Blocking. 900 charges incurred from purchasing products and services from the internet cannot be blocked. If you fail to pay legitimate charges for calls to 900 numbers, your access to 900 numbers may be involuntarily blocked. You are not to be billed for pay-per-call services that do not comply with federal laws and regulations. For further details on eligibility for no cost 900 Call Blocking, call your AT&T Service Representative.

## Terms and Conditions

### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, FLR 20, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to [att.com/servicepublications](http://att.com/servicepublications).

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JAS F THOMPSON  
112 MAXINE DR  
PEARL MS 39208-4909

**Page** 3 of 3  
**Account Number** 601 939-7938 199 0596  
**Billing Date** Aug 17, 2010



## Terms and Conditions

### BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

