



JAS F THOMPSON  
112 MAXINE DR  
PEARL MS 39208-4909

Page 1 of 2  
Account Number 601 939-7938 199 0596  
Billing Date Apr 17, 2011

WebSite att.com

Bill-At-A-Glance

|                                  |                    |
|----------------------------------|--------------------|
| Previous Bill                    | 41.21              |
| Payment Received 3-30 Thank You! | 41.21 CR           |
| Adjustments                      | .00                |
| Balance                          | .00                |
| Current Charges                  | 41.14              |
| <b>Total Amount Due</b>          | <b>\$41.14</b>     |
| Amount Due in Full by            | <b>May 7, 2011</b> |

Billing Summary

|                                       |      |              |
|---------------------------------------|------|--------------|
| Questions? Visit <b>att.com</b>       | Page |              |
| <b>Plans and Services</b>             | 1    | 41.14        |
| 1 888 757-6500<br>PIN: 6245           |      |              |
| Repair Service:                       |      |              |
| 1 877 737-2478                        |      |              |
| <b>AT&amp;T Long Distance Service</b> | 2    | .00          |
| 1 888 757-6500                        |      |              |
| <b>Total Current Charges</b>          |      | <b>41.14</b> |

News You Can Use Summary

- PREVENT DISCONNECT
  - ELECTRONIC PAYMENTS
  - PAYMENT OPTIONS
  - CUSTOMER SUPPORT

See "News You Can Use" for additional information.
- CARRIER INFORMATION
  - LONG DISTANCE CHANGE
  - MAKE A DIFFERENCE!

AT&T Benefits

· Save some green this spring.  
Bundle AT&T U-verse TV, Internet and your choice of home phone or wireless phone service - and save more on all three. Geographic and service restrictions apply. Call 1.866.903.9417 or go online: att.com/uverse4real.

Plans and Services

|                                             |  |  |              |
|---------------------------------------------|--|--|--------------|
| <b>Monthly Service - Apr 17 thru May 16</b> |  |  |              |
| 1. Residential Line                         |  |  | 19.01        |
| 2. Caller-ID Name-Number Delivery           |  |  | 9.99         |
| Anonymous Call Blocking                     |  |  |              |
| <b>Total Monthly Service</b>                |  |  | <b>29.00</b> |

|                                                                                                                             |                 |              |               |
|-----------------------------------------------------------------------------------------------------------------------------|-----------------|--------------|---------------|
| <b>Additions and Changes to Service</b>                                                                                     |                 |              |               |
| This section of your bill reflects charges and credits resulting from account activity.                                     |                 |              |               |
| Item                                                                                                                        |                 | Monthly Rate | Amount Billed |
| <b>No. Description</b>                                                                                                      | <b>Quantity</b> |              |               |
| <b>Activity on Mar 31, 2011</b>                                                                                             |                 |              |               |
| Your bill reflects a credit for a change in rates for: (Monthly Charges are prorated from Apr 1, 2011 through Apr 16, 2011) |                 |              |               |
| 3. Federal Universal Service Fee                                                                                            | 1               | .04          | .02CR         |

|                                        |   |          |             |
|----------------------------------------|---|----------|-------------|
| <b>Surcharges and Other Fees</b>       |   |          |             |
| Item                                   |   | Quantity |             |
| <b>No. Description</b>                 |   |          |             |
| 4. Federal Universal Service Fee       | 1 |          | .96         |
| 5. Federal Subscriber Line Charge      | 1 |          | 6.50        |
| <b>Total Surcharges and Other Fees</b> |   |          | <b>7.46</b> |

|                                        |   |          |             |
|----------------------------------------|---|----------|-------------|
| <b>Government Fees and Taxes</b>       |   |          |             |
| Item                                   |   | Quantity |             |
| <b>No. Description</b>                 |   |          |             |
| 6. Federal Excise Tax                  |   |          | 1.07        |
| 7. MS - State/Local Tax                |   |          | 2.55        |
| 8. Telecommunications Relay Svc        | 1 |          | .03         |
| 9. Emergency 911 Service               | 1 |          | 1.00        |
| 10. MS Emergency Telecommunicator      |   |          | .05         |
| <b>Total Government Fees and Taxes</b> |   |          | <b>4.70</b> |

|                                 |              |
|---------------------------------|--------------|
| <b>Total Plans and Services</b> | <b>41.14</b> |
|---------------------------------|--------------|

Local Services provided by AT&T Mississippi.

Return bottom portion with your check in the enclosed envelope.

**DUE BY: May 7, 2011 \$41.14** Amount After **May 17, 2011 \$45.14**



Billing Date Apr 17, 2011

Account Number **601 939-7938 199 0596**  
Please include your account number on your check.

JAS F THOMPSON  
112 MAXINE DR  
PEARL MS 39208-4909

Make checks payable to:

AT&T  
P.O. BOX 105503  
ATLANTA, GA 30348-5503

3900 60193979381993 7000400060899 0590100000000000000000004114



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|                |                       |
|----------------|-----------------------|
| Page           | 2 of 2                |
| Account Number | 601 939-7938 199 0596 |
| Billing Date   | Apr 17, 2011          |

AT&T Long Distance Service

Important Information

For AT&T Long Distance Service Billing  
Questions, Call 1-888-757-6500.

Total AT&T Long Distance Service .00

News You Can Use

**PREVENT DISCONNECT**  
Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$40.06. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

**CARRIER INFORMATION**  
Our records indicate that you have selected AT&T or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

**ELECTRONIC PAYMENTS**  
When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at [www.att.com](http://www.att.com)

**LONG DISTANCE CHANGE**  
**NOTICE OF PRICE INCREASE** - Effective June 14, 2011, a \$2.00 minimum usage charge will apply for AT&T Long Distance customers who have not chosen a domestic calling plan and whose current per minute direct dialed rate is \$0.39. If you use \$2.00 or more in domestic direct dialed minutes in a month, the charge will be waived; otherwise, the charge will be the difference between your usage and \$2.00. All applicable taxes, surcharges, and fees--which include the Carrier Cost Recovery Fee of \$1.99 and the Federal Universal Service Fee at the current rate if you have selected AT&T Long Distance as your interstate long distance provider--will apply to the minimum usage charge. Thank you for choosing AT&T Long Distance. For further assistance, or to cancel service, please call us on the Toll Free number shown on the bill.

**PAYMENT OPTIONS**  
Visit [att.com](http://att.com) to pay your AT&T bills online **FREE** of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

**MAKE A DIFFERENCE!**  
Enroll in free Paperless Billing and AT&T and the Arbor Day Foundation will plant a tree on your behalf in the Boy Scouts of America Centennial Forest. It's a simple way to honor 100 years of Boy Scouts' environmental stewardship. Enroll at [att.com/trees](http://att.com/trees).

**CUSTOMER SUPPORT**  
AT&T speaks many languages. English call 1.800.288.2020; Spanish call 1.888.757.6500. All other languages 1.800.203.8600; Disabilities and Aging 1.800.772.3140.

Terms and Conditions

**LATE CHARGE REMINDER**  
A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

**DISPUTED DEBTS**  
Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, FLR 20, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

**RETURNED CHECK**  
An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

**BILL DISCREPANCY**  
AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

**SERVICE INFORMATION**  
Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to [att.com/servicepublications](http://att.com/servicepublications).

Thank you for being a valued AT&T customer! When you send us a check as payment, you give a one time authorization to clear your check electronically. Electronic payments may clear the same day we receive the payment. Your original check will not be returned. If we cannot post the transaction electronically, we will present an image copy of your check for payment. If you do not wish to participate in AT&T's check conversion program please call 1.800.231.2021. If you want to save time and stamps, sign-up for auto payment at [www.att.com/stoppaper](http://www.att.com/stoppaper) using your checking account or credit card. It's easy, secure, and convenient!