



JAS F THOMPSON  
112 MAXINE DR  
PEARL MS 39208-4909

Page 1 of 3  
Account Number 601 939-7938 199 0596  
Billing Date Aug 17, 2011

WebSite att.com

**Bill-At-A-Glance**

Previous Bill	45.77
Payment - Thank You!	45.77 CR
Adjustments	4.77 CR
Balance	4.77 CR
Current Charges	41.75
<b>Total Amount Due</b>	<b>\$36.98</b>
Current Charges Due in Full by	<b>Sep 6, 2011</b>

**Billing Summary**

Questions? Visit <a href="http://att.com">att.com</a>	Page	
<b>Plans and Services</b>	1	37.00
1 888 757-6500 PIN: 6245		
Repair Service:		
1 877 737-2478		
<b>AT&amp;T Long Distance Service</b>	2	4.75
1 888 757-6500		
<b>Total Current Charges</b>		<b>41.75</b>

**News You Can Use Summary**

- PREVENT DISCONNECT
  - ELECTRONIC PAYMENTS
  - DO NOT CALL REGISTRY
  - PAYMENT OPTIONS
  - CARRIER INFORMATION
  - MOVING SOON?
  - RELAY SERVICE
- See "News You Can Use" for additional information.

Return bottom portion with your check in the enclosed envelope.

**DUE BY: Sep 6, 2011      \$36.98      Amount After Sep 17, 2011      \$40.98**



Billing Date Aug 17, 2011

Account Number **601 939-7938 199 0596**  
Please include your account number on your check.

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Make checks payable to:

AT&T  
P.O. BOX 105503  
ATLANTA, GA 30348-5503

**AT&T Benefits**

· SPECIAL OFFER!  
It's a privilege to have you as a customer and we are grateful you have chosen AT&T. To show our appreciation, we want to offer you a single low-price bundle for all your AT&T services. When you call, ask one of our service representatives to help you select the wireless, home phone and digital TV service to best fit your needs and your budget. To learn more, call 1.866.297.9954, or visit [att.com/lowprices](http://att.com/lowprices) now.

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1.	8-09	AT&T Long Distance Service	4.77CR	
2.	8-09	Payment		45.77
<b>Totals</b>			<b>4.77CR</b>	<b>45.77</b>

**Plans and Services**

**Monthly Service - Aug 17 thru Sep 16**

<b>3. Complete Choice® Enhanced</b>	<b>26.00</b>
Residential Line	
Three-Way Calling	
8 Code Speed Calling	
Call Return	
Caller-ID Name-Number Delivery	
Anonymous Call Blocking	

**Additions and Changes to Service**

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
<b>Activity on Aug 9, 2011</b>				
<b>Order No. C67017G3</b>				
<b>Services Removed</b>				
(Monthly Charges were Billed in Advance and are Prorated from Aug 10, 2011 through Aug 16, 2011)				
4.	Caller-ID Name-Number Delivery	1	9.99	2.33CR
	Anonymous Call Blocking			
5.	Residential Line	1	19.01	4.44CR
<b>Services Added</b>				
(Monthly Charges are prorated from Aug 10, 2011 through Aug 16, 2011)				
6.	Complete Choice® Enhanced	1	26.00	6.08
<b>Total for C67017G3</b>				<b>.69CR</b>
<b>Total Additions and Changes to Service</b>				<b>.69CR</b>

Local Services provided by AT&T Mississippi.

3900 60193979381993 8000400100799 0590100000000047700000003698



**Plans and Services**

**Surcharges and Other Fees**

No.	Description	Quantity	
1.	Federal Universal Service Fee	1	.92
2.	Federal Subscriber Line Charge	1	6.45
<b>Total Surcharges and Other Fees</b>			<b>7.37</b>

**Government Fees and Taxes**

No.	Description	Quantity	
3.	Federal Excise Tax		.95
4.	MS - State/Local Tax		2.29
5.	Telecommunications Relay Svc	1	.03
6.	Emergency 911 Service	1	1.00
7.	MS Emergency Telecommunicator		.05
<b>Total Government Fees and Taxes</b>			<b>4.32</b>

**Total Plans and Services 37.00**

**AT&T Long Distance Service**

**Monthly Service**

**Charges for 601 939-7938**

Type of Service	Period	
8. Minimum Usage Charge	06/27-07/26	2.00

**Surcharges and Other Fees**

9.	Federal Universal Service Fund Fee		.45
10.	Carrier Cost Recovery Fee	07/27-08/26	1.99
<b>Total Surcharges and Other Fees</b>			<b>2.44</b>

**Government Fees and Taxes**

11.	MS - State/Local Tax		.31
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**Total AT&T Long Distance Service 4.75**

**News You Can Use**

**PREVENT DISCONNECT**

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$40.67. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

**CARRIER INFORMATION**

Our records show that you have selected AT&T or a company that resells their services as your primary local toll carrier and that you have chosen not to select a long distance carrier. Please contact us if this does not agree with your records.

**ELECTRONIC PAYMENTS**

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at [www.att.com](http://www.att.com)

**MOVING SOON?**

Stay connected with AT&T. Please visit us online at [att.com/move](http://att.com/move) or call 1.800.MOVE.ATT (1.800.668.3288).

**DO NOT CALL REGISTRY**

To reduce telephone solicitation calls to your home: Register for the National Do Not Call Registry by phone at 1.888.382.1222 (TTY: 1.866.290.4236) or online at [donotcall.gov](http://donotcall.gov). There's no charge to register.

**RELAY SERVICE**

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to [att.com](http://att.com) or refer to the customer guide section in your AT&T telephone directory.

**PAYMENT OPTIONS**

Visit [att.com](http://att.com) to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

**900 # INFORMATION**

900 Number information services are provided over telephone numbers beginning with the prefix 900. If you fail to pay legitimate charges for calls to 900 numbers, your access to 900 numbers may be involuntarily blocked. To protect customers from unexpected 900 charges, AT&T offers 900 Call Blocking at no cost. For further details on 900 Call Blocking, call your AT&T Service Representative. Note that 900 charges incurred from purchasing products and services from the Internet cannot be blocked. You may withhold payment for 900 charges if you dispute the charges within 60 days. Action to collect disputed amounts will be suspended pending investigation of the dispute. Your local and long-distance telephone service cannot be suspended or disconnected for nonpayment of 900 charges. However, the company that provides the 900 service may take other actions to collect charges you have not paid and have not disputed. You are not to be billed for pay-per-call services that do not comply with federal laws and regulations.

**DO NOT CALL REGISTRY**

To reduce telephone solicitation calls to your home: Register for the National Do Not Call Registry by phone at 1.888.382.1222 (TTY: 1.866.290.4236) or online at [donotcall.gov](http://donotcall.gov). There's no charge to register.

**Terms and Conditions**

**LATE CHARGE REMINDER**

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at [www.att.com/stopper](http://www.att.com/stopper) using your checking account. It's easy, secure, and convenient!



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## Terms and Conditions

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinecroft Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

### BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to [att.com/servicepublications](http://att.com/servicepublications).

