## att.com

JAMES THOMPSON APT 12 2590 OLD COUNTRY CLUB RD JACKSON MS 39208-5046

**Page** 1 of 2

**Account Number** 601 664-6792 793 0590

Billing Date Jan 17, 2009





Bill-At-A-Glance	
Previous Bill	47.22
Payment	.00
Adjustments	4.00
Past Due - Please Pay Immediately	51.22
Current Charges	44.97

<b>Total Amount Due</b>	\$96.19	
Current Charges Due in Full by	Feb 6, 2009	

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services 1 888 757-6500 PIN: 8570 Repair Service: 1 877 737-2478	1	12.02
AT&T Internet Service 1 888 321-2375	2	32.95
Total Current Charges		44.97

# **News You Can Use Summary**

- PREVENT DISCONNECT
- CARRIER INFORMATION
- ELECTRONIC PAYMENTS
- DID YOU KNOW???
- CALL BEFORE YOU DIG MOVING?

See "News You Can Use" for additional information.

# **Detail of Payments and Adjustments**

 $\begin{array}{c} \underline{\text{No.}} & \underline{\text{Date}} & \underline{\text{Description}} \\ 1. & 1\text{--}17 & \underline{\text{Late Payment Charge}} \end{array}$ Adjustments Payments 4.00

## **Plans and Services**

### **Promotions and Discounts**

Item No. Description

2. Concession Credit-Eligible 24.21CR Package Components

Monthly Service - Jan 17 thru Feb 16

Service is billed in advance from the 17th of each month. 32.00 3. PreferredPack® PreferredPack® Three-Way Calling Call Waiting ID Call Return Caller-ID Name-Number Delivery Anonymous Call Blocking Privacy Manager® 4. Call Blocking 4.20 36.20 **Total Monthly Service** 

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity. <u>Item</u> Monthly Amount No. Description Quantity Rate Activity on Jan 1, 2009 Activity on Jan 1, 2009 5. Credit for Service Outage 2.41CR Activity on Jan 17, 2009 Services Changed (Monthly Charges are prorated from Jan 01, 2009 to your Billing Date, Jan 17, 2009)
6. MS - State/Local 1 .17CR

**Total Additions and Changes to Service** 2.58CR

**Government Fees and Taxes** 

Item Quantity No. Description 7. Federal Excise Tax .48 8. MS - State/Local Tax 1.12 .07CR 9. Federal 10. Telecommunications Relay Svc .03 11. Emergency 911 Service 1.00

Local Services provided by AT&T Mississippi.

U.S. Pat. D410,950 and D414,510

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.05

2.61

32.95

32.95

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# **Plans and Services**

**Government Fees and Taxes - Continued** 

Description Quantity

MS Emergency Telecommunicator **Total Government Fees and Taxes** 

**Total Plans and Services** 12.02

# **AT&T Internet Service**

**Itemized Charges and Credits** 

From January 01 through January 31 User ID: jamest46@bellsouth.net

DSL: 601 664-6792 2. FastAccess® Ultra Service Total AT&T Internet Service

## **News You Can Use**

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$14.94. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www .att.com.

## DID YOU KNOW???

You now have the option for assistance & trouble ticket reporting online at att.com/repair for AT&T's Voice Mail. Get help now at att.com/repair.

## CALL BEFORE YOU DIG

IT'S THE LAW! Call 811 before you dig. Know what's below. Help promote Safety on your job and in your community by calling to get underground utilities located before you DIG! Spread the Word!!

#### MOVING?

Stay connected with AT&T. Call 1.800.MOVE.ATT (1.800.668.3288). Or visit our web site at www.att.com/movefast.

## **Terms and Conditions**

#### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of

#### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, section 22, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

## RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

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