## att.com

JAMES THOMPSON APT 12 2590 OLD COUNTRY CLUB RD JACKSON MS 39208-5046 Page 1 of 2

Account Number 601 664-6792 793 0590 Billing Date May 17, 2009





Bill-At-A-Glance	
Previous Bill	49.62
Payment Received 4-24 Thank You!	49.62CR
Adjustments	.00
Balance	.00
Current Charges	40.60

<b>Total Amount Due</b>	\$40.60
Amount Due in Full by	Jun 6, 2009

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services 1 888 757-6500 PIN: 8570 Repair Service: 1 877 737-2478	1	7.65
AT&T Internet Service 1 888 321-2375	1	32.95
<b>Total Current Charges</b>		40.60

# **News You Can Use Summary**

- PREVENT DISCONNECT
- ELECTRONIC PAYMENTS
- CALL BEFORE YOU DIG
- CARRIER INFORMATION PRIVACY MANAGER
- AT&T UNIVERSAL CARD

MOVING?

See "News You Can Use" for additional information.

Plans and Services		
Promotions and Discounts		
Item		
No. Description 1. Concession Credit-Eligible	1	19.80CR
Package Components	1	19.60CR
rackage components		
Monthly Service - May 17 thru Jun 16		
2. Complete Choice® Basic		21.00
Residential Line		
Call Waiting ID		
Caller-ID Name-Number Delivery		
Anonymous Call Blocking		
3. Privacy Manager®		4.77
Total Monthly Service		25.77
<b>Government Fees and Taxes</b>		
Item		
No. Description	Quantity	
4. Federal Excise Tax		.18
5. MS - State/Local Tax		.42
6. Telecommunications Relay Svc	1	.03
7. Emergency 911 Service	1	1.00
8. MS Emergency Telecommunicator		.05
Total Government Fees and Taxes		1.68
Total Plans and Services		7.65
AT&T Internet Service		
Itemized Charges and Credits		
From May 01 through May 31		
User ID: jamest46@bellsouth.net		
DSL: 601 664-6792		
9. FastAccess® Ultra Service		32.95

32.95

Local Services provided by AT&T Mississippi.

U.S. Pat. D410,950 and D414,510

**Total AT&T Internet Service** 



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## **News You Can Use**

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$6.57. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www .att.com.

#### PRIVACY MANAGER

As information to our AT&T residential customers, the monthly rate for AT&T Privacy ManagerSM service is scheduled to increase from \$5 to \$6, beginning on or after June 20, 2009. If you have questions or wish to learn more about our money saving packages or other products and services, please call an AT&T Service Representative at the toll-free number on your bill or you can reference your Business (or Consumer) Service Agreement, including the Price List, at att.com/serviceagreement.

#### CALL BEFORE YOU DIG

IT'S THE LAW! Call 811 before you dig. Know what's below. Help promote Safety on your job and in your community by calling to get underground utilities located before you DIG! Spread the Word!!

#### AT&T LINIVERSAL CARD

SAVE UP TO 10% ON YOUR AT&T SERVICES with AT&T Universal Savings Card for the first 12 months and up to 5% savings thereafter. Save even more with low APR on balance transfers and NO annual fee. Restrictions apply. Call 1.800.361.9652 for details.

## MOVING?

Stay connected with AT&T Call 1.800.MOVE.ATT (1.800.668.3288). Or visit our web site at www.att.com/movefast

## **Terms and Conditions**

## LATE CHARGE REMINDER

A  $$4.00\ \text{Late}$  Payment Charge may apply to an unpaid current charges balance as of your next bill date.

## DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, section 22, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

## RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

## BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

#### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to att.com/servicepublications.

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