



JAMES THOMPSON  
APT 12  
2590 OLD COUNTRY CLUB RD  
JACKSON MS 39208-5046

Page 1 of 2  
Account Number 601 664-6792 793 0590  
Billing Date Jun 17, 2009

Web Site att.com

# Monthly Statement

## Bill-At-A-Glance

Previous Bill	40.60
Payment Received 5-26 Thank You!	40.60CR
Adjustments	.00
Balance	.00
Current Charges	40.60

**Total Amount Due \$40.60**

Amount Due in Full by **Jul 7, 2009**

## Billing Summary

Questions? Visit att.com	Page	
<b>Plans and Services</b>	1	7.65
1 888 757-6500		
<b>PIN: 8570</b>		
Repair Service:		
1 877 737-2478		
<b>AT&amp;T Internet Service</b>	1	32.95
1 888 321-2375		
<b>Total Current Charges</b>		<b>40.60</b>

## News You Can Use Summary

- PREVENT DISCONNECT
- ELECTRONIC PAYMENTS
- DIRECTORY ASSISTANCE
- CALL BEFORE YOU DIG
- CARRIER INFORMATION
- AT&T PRIVACY POLICY
- RATE CHANGE

See "News You Can Use" for additional information.

## Plans and Services

### Promotions and Discounts

Item	No.	Description		
	1.	Concession Credit-Eligible Package Components	1	19.80CR

### Monthly Service - Jun 17 thru Jul 16

2. <b>Complete Choice® Basic</b>	21.00
Residential Line	
Call Waiting ID	
Caller-ID Name-Number Delivery	
Anonymous Call Blocking	
3. Privacy Manager®	4.77
<b>Total Monthly Service</b>	<b>25.77</b>

### Government Fees and Taxes

Item	No.	Description	Quantity	
	4.	Federal Excise Tax		.18
	5.	MS - State/Local Tax		.42
	6.	Telecommunications Relay Svc	1	.03
	7.	Emergency 911 Service	1	1.00
	8.	MS Emergency Telecommunicator		.05
<b>Total Government Fees and Taxes</b>				<b>1.68</b>

**Total Plans and Services 7.65**

## AT&T Internet Service

### Itemized Charges and Credits

From June 01 through June 30	
User ID: jamest46@bellsouth.net	
DSL: 601 664-6792	
9. FastAccess® Ultra Service	32.95

**Total AT&T Internet Service 32.95**

Local Services provided by AT&T Mississippi.

U.S. Pat. D410,950 and D414,510

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## News You Can Use

### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$6.57. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at [www.att.com](http://www.att.com).

### AT&T PRIVACY POLICY

AT&T has updated its privacy policy. Visit [www.att.com/privacy](http://www.att.com/privacy) to review the updated privacy policy and learn more about our commitments, privacy safeguards and customer choices. Thank you for choosing AT&T.

### DIRECTORY ASSISTANCE

Beginning on or after July 20, 2009, the charge for each Directory Assistance call requesting a telephone number within your area code is scheduled to increase from \$1.50 to \$1.79. If you have questions or wish to learn more about our money saving packages or other products and services, please call an AT&T Service Representative at the toll-free number on your bill or you can reference your Business (or Consumer) Service Agreement, including the Price List, at [att.com/serviceagreement](http://att.com/serviceagreement).

### RATE CHANGE

Beginning on or after July 11, 2009, the monthly rate for the AT&T Complete Choice(SM) Basic plan is scheduled to increase from \$21.00 to \$23.00. If you have questions or wish to learn more about our money saving packages or other products and services, please call an AT&T Service Representative at the toll-free number on your bill, or you can reference your Residential Service Agreement, including the Price List at [att.com/serviceagreement](http://att.com/serviceagreement).

### CALL BEFORE YOU DIG

IT'S THE LAW! Call 811 before you dig. Know what's below. Help promote Safety on your job and in your community by calling to get underground utilities located before you DIG! Spread the Word!!

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, section 22, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to [att.com/servicepublications](http://att.com/servicepublications).

### BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

## Terms and Conditions

### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

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