

JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208

Page 1 of 7  
Account Number 601 664-6792 793 0590  
Billing Date Oct 17, 2009



Web Site att.com

# Monthly Statement

## Bill-At-A-Glance

Previous Bill	223.48
Payment Received 10-02 Thank You!	223.48CR
Adjustments	.00
Balance	.00
Current Charges	314.49

**Total Amount Due \$314.49**

Amount Due in Full by **Nov 6, 2009**

## Billing Summary

Questions? Visit att.com	Page	
<b>Plans and Services</b>	1	30.73
1 888 757-6500		
<b>PIN: 8570</b>		
Repair Service:		
1 877 737-2478		
<b>AT&amp;T Internet Service</b>	2	19.85
1 888 321-2375		
<b>AT&amp;T Wireless Services</b>	2	263.91
1 888 757-6500		
<b>Total Current Charges</b>		<b>314.49</b>

## News You Can Use Summary

- PREVENT DISCONNECT
- ELECTRONIC PAYMENTS
- MOVING SOON?
- CARRIER INFORMATION
- PAYMENT OPTIONS
- CUSTOMER SUPPORT

See "News You Can Use" for additional information.

## Plans and Services

### Promotions and Discounts

Item	No.	Description		
	1	Get Acquainted Offer		3.66CR
	1	Get Acquainted Offer		4.77CR
		Concession Credit-Eligible Package Components		9.19CR

**Total Promotions and Discounts 17.62CR**

### Monthly Service - Oct 17 thru Nov 16

Service is billed in advance from the 17th of each month.

4. Complete Choice® Basic Residential Line Call Waiting ID Caller-ID Name-Number Delivery Anonymous Call Blocking	23.00
5. Privacy Manager®	4.77

**Total Monthly Service 27.77**

### Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item	No.	Description	Quantity	Monthly Rate	Amount Billed
<b>Activity on Sep 23, 2009</b>					
<b>Order No. F6G5LYL9</b>					
<b>Services Removed</b>					
(Monthly Charges were Billed in Advance and are Prorated from Sep 24, 2009 through Oct 16, 2009)					
6. Monthly Charges	2		4.80		3.68CR
7. Monthly Charges	1		2.40		1.84CR
<b>Order No. T6G5LYL9</b>					
<b>Services Added</b>					
(Monthly Charges are prorated from Sep 24, 2009 through Oct 16, 2009)					
8. Telecommunications Relay Svc	1		.03		.02
9. Federal Universal Svc Fee-Addl	1		.59		.45
10. Privacy Manager®	1		4.77		3.66
11. Federal Subscriber Line Charge	1		4.00		3.07
12. Complete Choice® Basic	1		13.81		10.59
<b>Activity on Sep 30, 2009</b>					
Your bill reflects a credit for a change in rates for: (Monthly Charges are prorated from Oct 1, 2009 through Oct 16, 2009)					
13. Federal Universal Service Fee	1		.02		.01CR
<b>Total Additions and Changes to Service</b>					<b>12.26</b>

**Local Services provided by AT&T Mississippi.**

**U.S. Pat. D410,950 and D414,510**



JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208

Page 2 of 7  
Account Number 601 664-6792 793 0590  
Billing Date Oct 17, 2009

## Plans and Services

### Surcharges and Other Fees

No.	Description	Quantity	
1.	Federal Universal Svc Fee-Addl	1	.57
2.	Federal Subscriber Line Charge	1	4.00
<b>Total Surcharges and Other Fees</b>			<b>4.57</b>

### Government Fees and Taxes

No.	Description	Quantity	
3.	Federal Excise Tax		.78
4.	MS - State/Local Tax		1.89
5.	Telecommunications Relay Svc	1	.03
6.	Emergency 911 Service	1	1.00
7.	MS Emergency Telecommunicator		.05
<b>Total Government Fees and Taxes</b>			<b>3.75</b>

**Total Plans and Services 30.73**

## AT&T Internet Service

### Itemized Charges and Credits

From September 24 through September 30		
User ID: jamest46@bellsouth.net		
DSL: 601 664-6792		
8.	FastAccess® Ultra Service	7.69CR
From September 25 through September 30		
User ID: jamest46@bellsouth.net		
DSL: 601 664-6792		
9.	FastAccess® DSL Xtreme	7.59
From October 01 through October 31		
User ID: jamest46@bellsouth.net		
DSL: 601 664-6792		
10.	FastAccess® DSL Xtreme	37.95
From September 25 through September 30		
User ID: jamest46@bellsouth.net		
DSL: 601 664-6792		
11.	Internet Service Discount	3.00CR
From October 01 through October 31		
User ID:		
DSL: 601 664-6792		
12.	Internet Service Discount	15.00CR
<b>Total Itemized Charges and Credits</b>		
<b>19.85</b>		
<b>Total AT&amp;T Internet Service</b>		
<b>19.85</b>		

## AT&T Wireless Services

### Important Information

Give your phone new life! Recycle old equipment. Wondering what to do with your old cell phone? Donate unwanted wireless phones, PDAs, batteries and accessories through the AT&T Reuse & Recycle program. Collection bins are located in all AT&T stores and proceeds will benefit Cell Phones for Soldiers. Be sure to wipe all personal data from phones before donating. Visit att.com/recycle to learn how and find a store near you.

Data Plan Requirement for Smartphones  
An eligible data plan is required for Smartphones (including iPhone, Blackberry & PDA devices) per AT&T's Wireless Rate Plan Terms & Wireless Data Service Terms & Conditions at www.att.com/planterms. If you begin using a Smartphone after 9/05/09 without an eligible data plan, AT&T reserves the right to add an eligible data plan to your account & bill you the proper monthly fee. See www.att.com/smartphoneplans for more info.

### DirectBill Charges

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

### Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1 866 241-6567  
Questions on accessibility by persons with disabilities: 1 866 241-6568

### Wireless Summary - 578026229083

Cycle Dates: Aug 29, 2009 - Sep 28, 2009

Monthly Service	\$154.95
Credits, Adjustments and Other Charges	\$9.24
Voice Usage	\$79.55
Taxes	\$20.17
<b>Total Wireless Charges</b>	<b>\$263.91</b>

### Mobile Charges Summary

<b>601 259-3189 Group: 1</b>	
KIMBERLY THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$1.25
Voice Usage	\$7.20
Taxes	\$2.33
Charges for this mobile	\$20.77
<b>601 259-3879 Group: 1</b>	
JAMES THOMPSON	
Monthly Service	\$110.00
Credits, Adjustments and Other Charges	\$4.05
Voice Usage	\$15.20
Taxes	\$10.09
Charges for this mobile	\$139.34

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JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208

Page 3 of 7  
Account Number 601 664-6792 793 0590  
Billing Date Oct 17, 2009

## AT&T Wireless Services

### Mobile Charges Summary - Continued

601 405-5397 Group: 1	
SHAWN THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$0.73
Voice Usage	\$10.40
Taxes	\$1.47
Charges for this mobile	\$22.59
601 497-8089 Group: 1	
TIMOTHY JORDAN	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$1.77
Voice Usage	\$39.15
Taxes	\$3.56
Charges for this mobile	\$54.47
601 813-3957 Group: 1	
NATHAN THOMPSON	
Monthly Service	\$14.98
Credits, Adjustments and Other Charges	\$1.44
Voice Usage	\$7.60
Taxes	\$2.72
Charges for this mobile	\$26.74

### Group Usage Summary - Group: 1

#### Voice

#### Rollover Summary

Previous Balance	108
Minutes Used	-108
Minutes Expired (*)	0
Current Rollover Balance	0
(*) Unused Plan Minutes Expired	
After 12 Billing Periods	

#### FTATUNTNTN1400RUMUN

456 Minutes Used by	601 259-3189
1188 Minutes Used by	601 259-3879
3759 Minutes Used by	601 405-5397
2936 Minutes Used by	601 497-8089
291 Minutes Used by	601 813-3957
8630 Minutes Used by This Group	
1400 Minutes Included	

#### Data

#### FTATUNTNTN1400RUMUN

2,658 Text Messages Used by	601 259-3189
72 Text Messages Used by	601 259-3879
18 Text Messages Used by	601 405-5397
92 Text Messages Used by	601 497-8089
1,105 Text Messages Used by	601 813-3957
3,945 Text Messages Used by This Group	

### 601 259-3189 - KIMBERLY THOMPSON

#### Monthly Service

Sep 29 thru Oct 28

1. FTATUNTNTN1400RUMUN	9.99
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### 601 259-3189 - KIMBERLY THOMPSON - Continued

1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
2. AT&T Direct Bill	.00
3. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
4. AT&T Roam LD	.00
Toll Domestic	
Toll International	
5. EXPANDEDINTLROAM	.00
6. GSM Coverage Area	.00
7. IntlDialingAllowed	.00
8. IntlRoamAllowed	.00
9. Off-Network Roam	.00
10. Unity Shared M2L	.00
11. Unlimited M2M	.00
12. Unlimited N&W	.00
13. DATA OPT OUT	.00
14. FAMILY MSG UNLIMITED	.00
Multimedia Messaging	
Text Messaging	
Total Monthly Service	9.99

#### Credits, Adjustments and Other Charges

15. Regulatory Cost Recovery Charge	.61
16. Federal Universal Service Charge	.64
Total Credits, Adjustments and Other Charges	1.25

#### Voice Usage Summary

#### Unlimited M2M

71 Minutes Used

#### Unity Shared M2L

173 Minutes Used

#### Unlimited N&W

153 Minutes Used

#### FTATUNTNTN1400RUMUN

18 Minutes Used

17. 18 Billed at \$0.40/Min

7.20

#### 1400 Rollover Mins

59 Minutes Used

#### Data Usage Summary

#### FAMILY MSG UNLIMITED

2,658 Text Messages Used



JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208

Page 4 of 7  
Account Number 601 664-6792 793 0590  
Billing Date Oct 17, 2009

## AT&T Wireless Services

### 601 259-3189 - KIMBERLY THOMPSON - Continued

#### Taxes

1. Local Wireless 911 Surcharge	1.00
2. MS 911 Training Fee	.05
3. MS State Sales Tax	1.28
Total Taxes	2.33

**Total for 601 259-3189 20.77**

### 601 259-3879 - JAMES THOMPSON

#### Monthly Service

Sep 29 thru Oct 28	
4. FTATUNTYNTN1400RUMUN	80.00
<b>1400 ANYTIME MINUTES</b>	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
5. AT&T Direct Bill	.00
6. AT&T Domestic LD	.00
<b>Toll Domestic</b>	
<b>Toll International</b>	
7. AT&T Roam LD	.00
<b>Toll Domestic</b>	
<b>Toll International</b>	
8. EXPANDEDINTLROAM	.00
9. GSM Coverage Area	.00
10. IntlDialingAllowed	.00
11. IntlRoamAllowed	.00
12. Off-Network Roam	.00
13. Unity Shared M2L	.00
14. Unlimited M2M	.00
15. Unlimited N&W	.00
16. DATA OPT OUT	.00
17. FAMILY MSG UNLIMITED	30.00
<b>Multimedia Messaging</b>	
<b>Text Messaging</b>	
Total Monthly Service	110.00

#### Credits, Adjustments and Other Charges

18. Regulatory Cost Recovery Charge	.61
19. Federal Universal Service Charge	3.44
Total Credits, Adjustments and Other Charges	4.05

#### Voice Usage Summary

**Unlimited M2M**  
806 Minutes Used

### 601 259-3879 - JAMES THOMPSON - Continued

#### Unity Shared M2L

145 Minutes Used

#### Unlimited N&W

172 Minutes Used

#### FTATUNTYNTN1400RUMUN

38 Minutes Used

20. 38 Billed at \$0.40/Min 15.20

#### 1400 Rollover Mins

65 Minutes Used

#### Data Usage Summary

#### FAMILY MSG UNLIMITED

72 Text Messages Used

#### Taxes

21. Local Wireless 911 Surcharge	1.00
22. MS 911 Training Fee	.05
23. MS State Sales Tax	9.04
Total Taxes	10.09

**Total for 601 259-3879 139.34**

### 601 405-5397 - SHAWN THOMPSON

#### Monthly Service

Sep 29 thru Oct 28	
24. FTATUNTYNTN1400RUMUN	9.99
<b>1400 ANYTIME MINUTES</b>	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
25. AT&T Direct Bill	.00
26. AT&T Domestic LD	.00
<b>Toll Domestic</b>	
<b>Toll International</b>	
27. AT&T Roam LD	.00
<b>Toll Domestic</b>	
<b>Toll International</b>	
28. GSM Coverage Area	.00
29. Off-Network Roam	.00
30. Unity Shared M2L	.00
31. Unlimited M2M	.00
32. Unlimited N&W	.00
33. DATA OPT OUT	.00
34. FAMILY MSG UNLIMITED	.00
<b>Multimedia Messaging</b>	
<b>Text Messaging</b>	
Total Monthly Service	9.99



JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208

Page 5 of 7  
Account Number 601 664-6792 793 0590  
Billing Date Oct 17, 2009

## AT&T Wireless Services

### 601 405-5397 - SHAWN THOMPSON - Continued

#### Credits, Adjustments and Other Charges

1. Federal Universal Service Charge .73

#### Voice Usage Summary

##### Unlimited M2M

476 Minutes Used

##### Unity Shared M2L

1,567 Minutes Used

##### Unlimited N&W

887 Minutes Used

##### FTATUNTYNTN1400RUMUN

26 Minutes Used

1 Non-billable Minutes Used

2. 26 Billed at \$0.40/Min 10.40

##### 1400 Rollover Mins

828 Minutes Used

##### HANDSET BONUS

150 Minutes Used

150 Minutes Included

#### Data Usage Summary

##### FAMILY MSG UNLIMITED

18 Text Messages Used

#### Taxes

3. MS State Sales Tax 1.47

**Total for 601 405-5397 22.59**

### 601 497-8089 - TIMOTHY JORDAN

#### Monthly Service

Sep 29 thru Oct 28

4. FTATUNTYNTN1400RUMUN 9.99

1400 ANYTIME MINUTES

Anytime Min Rollover

BasicVoiceMail

Call Forward Conditional

Call Forward Immediate

Call Hold

Call Waiting

Caller ID

Direct Bill Detail

Family Talk

Message Waiting Ind

Nation GSM

Three Way Calling

UNL Nght & Wknd Min

Unlimited M2M Expnd

5. AT&T Direct Bill .00

6. AT&T Domestic LD .00

Toll Domestic

Toll International

7. AT&T Roam LD .00

Toll Domestic

Toll International

### 601 497-8089 - TIMOTHY JORDAN - Continued

8. EXPANDEDINTLROAM .00

9. GSM Coverage Area .00

10. IntlDialingAllowed .00

11. IntlRoamAllowed .00

12. Off-Network Roam .00

13. Unity Shared M2L .00

14. Unlimited M2M .00

15. Unlimited N&W .00

16. DATA OPT OUT .00

17. FAMILY MSG UNLIMITED .00

Multimedia Messaging

Text Messaging

Total Monthly Service 9.99

#### Credits, Adjustments and Other Charges

18. Federal Universal Service Charge 1.77

#### Voice Usage Summary

##### Unlimited M2M

749 Minutes Used

##### Unity Shared M2L

451 Minutes Used

##### Unlimited N&W

1,199 Minutes Used

##### FTATUNTYNTN1400RUMUN

73 Minutes Used

2 Non-billable Minutes Used

19. 73 Billed at \$0.40/Min 29.20

##### 1400 Rollover Mins

535 Minutes Used

##### Directory Assistance

5 Calls Used

5 Billed at \$1.99/Call

20. 5 Billed at \$1.99/Call 9.95

Total Voice Usage Summary 39.15

#### Data Usage Summary

##### FAMILY MSG UNLIMITED

92 Text Messages Used

#### Taxes

21. MS State Sales Tax 3.56

**Total for 601 497-8089 54.47**

### 601 813-3957 - NATHAN THOMPSON

#### Monthly Service

Sep 29 thru Oct 28

22. FTATUNTYNTN1400RUMUN 9.99



JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208

Page 6 of 7  
Account Number 601 664-6792 793 0590  
Billing Date Oct 17, 2009

## AT&T Wireless Services

### 601 813-3957 - NATHAN THOMPSON - Continued

1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
1. AT&T Direct Bill	.00
2. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
3. AT&T Roam LD	.00
Toll Domestic	
Toll International	
4. EXPANDEDINTROAM	.00
5. GSM Coverage Area	.00
6. IntlDialingAllowed	.00
7. IntlRoamAllowed	.00
8. Off-Network Roam	.00
9. Smart Limit/Wireless	4.99
10. Unity Shared M2L	.00
11. Unlimited M2M	.00
12. Unlimited N&W	.00
13. DATA OPT OUT	.00
14. FAMILY MSG UNLIMITED	.00
Multimedia Messaging	
Text Messaging	
Total Monthly Service	14.98
<b>Credits, Adjustments and Other Charges</b>	
15. Regulatory Cost Recovery Charge	.61
16. Federal Universal Service Charge	.83
Total Credits, Adjustments and Other Charges	1.44
<b>Voice Usage Summary</b>	
Unlimited M2M	
77 Minutes Used	
Unity Shared M2L	
12 Minutes Used	
Unlimited N&W	
181 Minutes Used	
FTATUNTYNTN1400RUMUN	
19 Minutes Used	
17. 19 Billed at \$0.40/Min	7.60
1400 Rollover Mins	
21 Minutes Used	

### 601 813-3957 - NATHAN THOMPSON - Continued

#### Data Usage Summary

#### FAMILY MSG UNLIMITED

1,105 Text Messages Used

#### Taxes

18. Local Wireless 911 Surcharge	1.00
19. MS 911 Training Fee	.05
20. MS State Sales Tax	1.67
Total Taxes	2.72
<b>Total for 601 813-3957</b>	<b>26.74</b>

### Total AT&T Wireless Services

**263.91**

Wireless services provided by AT&T Mobility

## News You Can Use

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$29.65. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at [www.att.com](http://www.att.com).

#### PAYMENT OPTIONS

Visit [att.com](http://att.com) to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

#### MOVING SOON?

Stay connected with AT&T Call 1.800.MOVE.ATT (1.800.668.3288). Or visit our web site at [www.att.com/move](http://www.att.com/move)

#### CUSTOMER SUPPORT

Do you know AT&T provides customer support in Spanish? For sales, service, and billing support in Spanish call 1.800.837.1563.



JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208

<b>Page</b>	7 of 7
<b>Account Number</b>	601 664-6792 793 0590
<b>Billing Date</b>	Oct 17, 2009

## Terms and Conditions

### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, section 22, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

### BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to [att.com/servicepublications](http://att.com/servicepublications).

