JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909 **Page** 1 of 6

Account Number 601 664-6792 793 0590 Oct 17, 2010

Web Site att.com



| Bill-At-A-Glance                 |          |
|----------------------------------|----------|
| Previous Bill                    | 232.80   |
| Payment Received 9-24 Thank You! | 232.80CR |
| Adjustments                      | .00      |
| Balance                          | .00      |
| Current Charges                  | 226.16   |

| <b>Total Amount Due</b> | \$226.16    |
|-------------------------|-------------|
| Amount Due in Full by   | Nov 6, 2010 |

| Billing Summary  |      |        |
|--|------|--------|
| Questions? Visit att.com   | Page |        |
| Plans and Services 1 888 757-6500 PIN: 8570 Repair Service: 1 877 737-2478 | 1    | 26.57  |
| Internet Services<br>1 888 321-2375  | 1    | 22.95  |
| AT&T Wireless Services<br>1 888 757-6500                                   | 2    | 176.64 |
| <b>Total Current Charges</b>   |      | 226.16 |

# **News You Can Use Summary**

- PREVENT DISCONNECT
- ELECTRONIC PAYMENTS
- FUSF/SLC BILL ERROR
- CALLER ID CHANGE
- CARRIER INFORMATION
   ATRILD WEB NOTICES
- AT&T LD WEB NOTICES
- PAYMENT OPTIONS

See "News You Can Use" for additional information.

## **AT&T Benefits**

• Everyone Loves AT&T U-verse®.

Looking for a better TV experience? See for yourself why millions have chosen U-verse. With more channels and more control, you'll be amazed at how much better - and how affordable - U-verse is. Geographic and service restrictions apply. Call 1.866.903.9417 or go online at att.com/uverse4real today!

## **Plans and Services**

### **Promotions and Discounts**

| rtem |                            |   |        |
|------|----------------------------|---|--------|
| No.  | Description                |   |        |
| 1.   | Concession Credit-Eligible | 1 | 9.19CR |
|      | Package Components         |   |        |

Monthly Service - Oct 17 thru Nov 16

| Oct 17 thru NOV 16                          |          | 23.00 |
|---|----------|-------|
| 2. Complete Choice® Basic Residential Line  |          | 23.00 |
|   |          |       |
| Caller ID Name Number Delivery              |          |       |
| Caller-ID Name-Number Delivery              |          |       |
| Anonymous Call Blocking 3. Privacy Manager® |          | 4.77  |
|   |          |       |
| Total Monthly Service                       |          | 27.77 |
| Surcharges and Other Fees                   |          |       |
| Item  |          |       |
| No. Description                             | Quantity |       |
| 4. Federal Universal Svc Fee-Addl           | 1        | .63   |
| 5. Federal Subscriber Line Charge           | 1        | 3.98  |
| <b>Total Surcharges and Other Fees</b>      |          | 4.61  |
| Government Fees and Taxes                   |          |       |
| Item  |          |       |
| No. Description                             | Quantity |       |
| 6. Federal Excise Tax                       |          | .68   |
| 7. MS - State/Local Tax                     |          | 1.62  |
| 8. Telecommunications Relay Svc             | 1        | .03   |
| 9. Emergency 911 Service                    | 1        | 1.00  |
| 10. MS Emergency Telecommunicator           |          | .05   |
| Total Government Fees and Taxes             |          | 3.38  |
|   |          |       |

26.57

## **Internet Services**

**Total Plans and Services** 

### Important Information

Charges appearing in this section are for services that may be provided by AT&T Internet Services and/or by BellSouth Telecommunications, Inc.

Local Services provided by AT&T Mississippi.

22.95

JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909

Page 2 of 6 Account Number 601 664-6792 793 0590
Billing Date Oct 17, 2010



# **Internet Services**

| Itemized Charges and Credits                          |         |
|---|---------|
| Billed on Behalf of BellSouth Telecommunications, Inc |         |
| From October 01 through October 31                    |         |
| User ID: jamest46@bellsouth.net                       |         |
| DSL: 601 664-6792                                     |         |
| 1. FastAccess® DSL Xtreme                             | 37.95   |
| From October 01 through October 31                    |         |
| User ID: jamest46@bellsouth.net                       |         |
| DSL: 601 664-6792                                     |         |
| 2. Internet Service Discount                          | 15.00CR |
| Total Billed on Behalf of BellSouth                   | 22.95   |
| Telecommunications, Inc                               |         |
| Total Itemized Charges and Credits                    | 22.95   |

# **AT&T Wireless Services**

# Important Information

**Total Internet Services** 

Add a Line with Family Talk from AT&T FamilyTalk(R) plans start at just \$69.99/month including 700 Rollover Minutes. Add up to three additional lines for only \$9.99 each. Sign up now by calling 800-449-1672 or visit ATT.COM/ADDALINE

Go Green! Sign up for Paperless Billing Today Sign up for paperless billing and join AT&T in its efforts to be more earth-friendly. Going paperless is safe, secure and easy...and will save you time and money each month. View and store your monthly bills online (for up to 12 months) instead of receiving paper bills in the mail. Visit att.com/actgreen to learn more and enroll today. It's free, it's easy, and it's green!

### AT&T Surcharges

AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.

DirectBill Charges Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

Attention TTY Users For Deaf/hard of hearing customers: (TTY) 1 866 241-6567

Questions on accessibility by persons with disabilities: 1 866 241-6568

| Wireless Summary - 578026229083        |          |   |
|--|----------|---|
| Cycle Dates: Aug 29, 2010 - Sep 28,    | 2010     |   |
|  |          |   |
| Monthly Service                        | \$144.96 |   |
| Credits, Adjustments and Other Charges | \$6.26   |   |
| Voice Usage                            | \$9.95   |   |
| Taxes                                  | \$15.47  |   |
| Total Wireless Charges                 | \$176.64 |   |
| Mobile Charges Summary                 |          |   |
| 601 259-3189 Group: 1                  |          | _ |
| KIMBERLY THOMPSON                      |          |   |
| Monthly Service                        | \$9.99   |   |
| Credits, Adjustments and Other Charges | \$0.74   |   |
| Taxes                                  | \$1.80   |   |
| Charges for this mobile                | \$12.53  |   |
| 601 259-3879 Group: 1                  |          |   |
| JAMES THOMPSON                         |          |   |
| Monthly Service                        | \$110.00 |   |
| Credits, Adjustments and Other Charges | \$3.46   |   |
| Taxes                                  | \$8.99   |   |
| Charges for this mobile                | \$122.45 |   |
| 601 259-6789 Group: 1                  |          |   |
| NATHAN THOMPSON                        |          |   |
| Monthly Service                        | \$21.97  |   |
| Credits, Adjustments and Other Charges | \$1.51   |   |
| Voice Usage                            | \$7.96   |   |
| Taxes                                  | \$3.25   |   |
| Charges for this mobile                | \$34.69  |   |
| 601 259-8285 Group: 1                  |          |   |
| JAMES THOMPSON                         |          |   |
| Monthly Service                        | \$9.99   |   |
| Credits, Adjustments and Other Charges | \$0.74   |   |
| Taxes                                  | \$1.80   |   |
| Charges for this mobile                | \$12.53  |   |
| 601 813-3957 Group: 1                  |          |   |
| NATHAN THOMPSON                        |          |   |
| Monthly Service                        | \$6.99CR |   |
| Credits, Adjustments and Other Charges | \$0.19CR |   |
| Voice Usage                            | \$1.99   |   |
| Taxes                                  | \$0.37CR |   |
| Charges for this mobile                | \$5.56CR |   |
| -                                      |          |   |
| Group Usage Summary - Group: 1         |          |   |
| Voice                                  |          |   |
| Rollover Summary                       |          |   |
| Previous Balance                       | 11,549   |   |
| Unused Minutes Added                   | 906      |   |
| Minutes Expired (*)                    | -1,022   |   |
| Current Rollover Balance               | 11,433   |   |
| (*) Unused Plan Minutes Expired        |          |   |
| After 12 Billing Periods               |          |   |

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After 12 Billing Periods

JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909

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.00

.00

.00

601 259-3189 - KIMBERLY THOMPSON - Continued

Credits, Adjustments and Other Charges



8. IntlRoamAllowed
9. Off-Network Roam
10. Unity Shared M2L
11. Unlimited M2M
12. Unlimited N&W
13. DATA OPT OUT
14. FAMILY MSG UNLIMITED Multimedia Messaging

Text Messaging
Total Monthly Service

## **AT&T Wireless Services**

|  |      | <ol> <li>Regulatory Cost Recovery Charge</li> </ol> | .34   |
|--|------|---|-------|
| Group Usage Summary - Group: 1 - Continued |      | 16. Federal Universal Service Charge                | .40   |
| FTATUNTYNTN1400RUMUN                       |      | Total Credits, Adjustments and Other Charges        | .74   |
| 397 Minutes Used by 601 259-3189           |      | Voice Usage Summary                                 |       |
| 871 Minutes Used by 601 259-3879           |      |   |       |
| 289 Minutes Used by 601 259-6789           |      | Unlimited M2M                                       |       |
| 2 Minutes Used by 601 259-8285             |      | 120 Minutes Used                                    |       |
| 541 Minutes Used by 601 813-3957           |      | Unity Shared M2L                                    |       |
| 2100 Minutes Used by This Group            |      | 43 Minutes Used                                     |       |
| 1400 Minutes Used by This Group            |      | Unlimited N&W                                       |       |
| Data                                       |      | 110 Minutes Used                                    |       |
|  |      | 1400 Rollover Mins                                  |       |
| FTATUNTYNTN1400RUMUN                       |      | 124 Minutes Used                                    |       |
| 4,332 Text Messages Used by 601 259-3189   |      | Data Usage Summary                                  |       |
| 64 Text Messages Used by 601 259-3879      |      | FAMILY MSG UNLIMITED                                |       |
| 818 Text Messages Used by 601 259-6789     |      |   |       |
| 320 Text Messages Used by 601 813-3957     |      | 4,332 Text Messages Used                            |       |
| 5,534 Text Messages Used by This Group     |      | Taxes   |       |
|  |      | 17. Local Wireless 911 Surcharge                    | 1.00  |
| 601 259-3189 - KIMBERLY THOMPSON           |      | 18. MS 911 Training Fee                             | .05   |
| Monthly Service                            |      | 19. MS State Telecom Tax                            | .75   |
| Sep 29 thru Oct 28                         |      | Total Taxes   | 1.80  |
| 1. FTATUNTYNTN1400RUMUN                    | 9.99 | Total for 601 259-3189                              | 12.53 |
| 1400 ANYTIME MINUTES                       | 9.99 | 10001101101101101                                   |       |
| Anytime Min Rollover                       |      | 601 259-3879 - JAMES THOMPSON                       |       |
| BasicVoiceMail                             |      |   |       |
| Call Forward Conditional                   |      | Monthly Service                                     |       |
| Call Forward Immediate                     |      | Sep 29 thru Oct 28                                  |       |
| Call Hold                                  |      | 20. FTATUNTYNTN1400RUMUN                            | 80.00 |
| Call Waiting                               |      | 1400 ANYTIME MINUTES                                |       |
| Caller ID                                  |      | Anytime Min Rollover                                |       |
| Direct Bill Detail                         |      | BasicVoiceMail                                      |       |
| Family Talk                                |      | Call Forward Conditional                            |       |
| Message Waiting Ind                        |      | Call Forward Immediate                              |       |
| Nation GSM                                 |      | Call Hold   |       |
| Three Way Calling                          |      | Call Waiting  |       |
| UNL Nght & Wknd Min                        |      | Caller ID   |       |
| Unlimited M2M Expnd                        |      | Direct Bill Detail                                  |       |
| 2. AT&T Direct Bill                        | .00  | Family Talk   |       |
| 3. AT&T Domestic LD                        | .00  | Message Waiting Ind                                 |       |
| Toll Domestic                              | .00  | Nation GSM  |       |
| Toll International                         |      | Three Way Calling                                   |       |
| 4. AT&T Roam LD                            | .00  | UNL Nght & Wknd Min                                 |       |
| Toll Domestic                              | .00  | Unlimited M2M Expnd                                 |       |
| Toll International                         |      | 21. AT&T Direct Bill                                | .00   |
| 5. EXPANDEDINTLROAM                        | .00  | 22. AT&T Domestic LD                                | .00   |
| 6. GSM Coverage Area                       | .00  | Toll Domestic                                       |       |
| 7. IntlDialingAllowed                      | .00  | Toll International                                  |       |
| 8. IntlRoamAllowed                         | .00  | 23. AT&T Roam LD                                    | .00   |
| 9. Off-Network Roam                        | .00  | Toll Domestic                                       |       |
| 10. Unity Shared M2L                       | .00  | Toll International                                  |       |
| 11. Unlimited M2M                          | .00  | 24. EXPANDEDINTLROAM                                | .00   |
| II. UHIIILUCU MZM                          |      |   | 0.0   |

.00 .00

.00

9.99

24. EXPANDEDINTLROAM
25. GSM Coverage Area
26. IntlDialingAllowed
27. IntlRoamAllowed

28. Off-Network Roam



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Sep 29 thru Oct 28
12. FTATUNTYNTN1400RUMUN
13. FTATUNTYNTN1400RUMUN

# **AT&T Wireless Services**

| 601 259-3879 - JAMES THOMPSON - Continued  1. Unity Shared M2L | .00    |
|--|--------|
| 2. Unlimited M2M   | .00    |
| 3. Unlimited N&W   | .00    |
| 4. Uverse Green  | .00    |
| 5. DATA OPT OUT  | .00    |
| 6. FAMILY MSG UNLIMITED  | 30.00  |
| Multimedia Messaging   |        |
| Text Messaging   |        |
| Total Monthly Service  | 110.00 |
| Credits, Adjustments and Other Charges                         |        |
| <ol> <li>Regulatory Cost Recovery Charge</li> </ol>            | .34    |
| 8. Federal Universal Service Charge                            | 3.12   |
| Total Credits, Adjustments and Other Charges                   | 3.46   |
| Voice Usage Summary  |        |
| Unlimited M2M  |        |
| 548 Minutes Used   |        |
| Unity Shared M2L   |        |
| 86 Minutes Used  |        |
| Jnlimited N&W  |        |
| 21 Minutes Used  |        |
| 1400 Rollover Mins   |        |
| 216 Minutes Used   |        |
| Data Usage Summary   |        |
| FAMILY MSG UNLIMITED   |        |
| 64 Text Messages Used  |        |
| Taxes  |        |
| 9. Local Wireless 911 Surcharge                                | 1.00   |
| 10. MS 911 Training Fee  | .05    |
| 11. MS State Telecom Tax                                       | 7.94   |
| Total Taxes  | 8.99   |
| Total for 601 259-3879   | 122.45 |
|  |        |
|  |        |

09/15-09/28

# 601 259-6789 - NATHAN THOMPSON - Continued

| 1400 ANYTIME MINUTES                                |                  |
|---|------------------|
| Anytime Min Rollover                                |                  |
| BasicVoiceMail                                      |                  |
|   |                  |
| Call Forward Conditional                            |                  |
| Call Forward Immediate                              |                  |
| Call Hold   |                  |
| Call Waiting  |                  |
| Caller ID   |                  |
| Direct Bill Detail                                  |                  |
| Family Talk   |                  |
| Message Waiting Ind                                 |                  |
| Nation GSM  |                  |
| Three Way Calling                                   |                  |
| UNL Nght & Wknd Min                                 |                  |
| Unlimited M2M Expnd                                 |                  |
| 14. AT&T Direct Bill                                | .00              |
| 15. AT&T Domestic LD                                | .00              |
| Toll Domestic                                       |                  |
| Toll International                                  |                  |
| 16. AT&T Roam LD                                    | .00              |
| Toll Domestic                                       |                  |
| Toll International                                  |                  |
| 17. EXPANDEDINTLROAM                                | .00              |
| 18. GSM Coverage Area                               | .00              |
| <ol><li>IntlDialingAllowed</li></ol>                | .00              |
| 20. IntlRoamAllowed                                 | .00              |
| 21. Off-Network Roam                                | .00              |
| 22. Smart Limit/Wireless                            | 09/15-09/28 2.33 |
| 23. Smart Limit/Wireless                            | 4.99             |
| 24. Unity Shared M2L                                | .00              |
| 25. Unlimited M2M                                   | .00              |
| 26. Unlimited N&W                                   | .00              |
| 27. DATA OPT OUT                                    | .00              |
| 28. FAMILY MSG UNLIMITED                            | .00              |
| Multimedia Messaging                                |                  |
| Text Messaging                                      |                  |
| Total Monthly Service                               | 21.97            |
| •   |                  |
| Credits, Adjustments and Other Charges              |                  |
| <ol> <li>Regulatory Cost Recovery Charge</li> </ol> | .34              |
| 30. Federal Universal Service Charge                | 1.17             |
| Total Credits, Adjustments and Other Cha            | arges 1.51       |
|   |                  |
| Voice Usage Summary                                 |                  |
| Unlimited M2M                                       |                  |
| 176 Minutes Used                                    |                  |
| Unity Shared M2L                                    |                  |
| 20 Minutes Used                                     |                  |
| Unlimited N&W                                       |                  |
| 45 Minutes Used                                     |                  |
| 1400 Rollover Mins                                  |                  |
| 48 Minutes Used                                     |                  |
|   |                  |
| Directory Assistance                                |                  |
| 4 Calls Used  | 7.00             |
| 31. 4 Billed at \$1.99/Call                         | 7.96             |

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JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909 
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 Account Number
 601 664-6792 793 0590

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# **AT&T Wireless Services**

| Data Usage Summary FAMILY MSG UNLIMITED  123 Text Messages Used FAMILY MSG UNLIMITED  695 Text Messages Used  Taxes  1. Local Wireless 911 Surcharge 2. MS 911 Training Fee 3. MS State Telecom Tax 2.20 Total Taxes  3.25  Total for 601 259-6789  34.69  601 259-8285 - JAMES THOMPSON  Monthly Service Sep 29 thru Oct 28 4. FTATUNTYNTN1400RUMUN 1400 ANNTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Night & Wkind Min Unlimited M2M Expnd  5. AT&T Direct Bill OLD Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. Off-Network Roam 1. O0 10. Unity Shared M2L 00 00 010. Unity Shared M2L 00 00 010. Unity Shared M2L 000   |
|--|
| FAMILY MSG UNLIMITED  123 Text Messages Used  FAMILY MSG UNLIMITED  695 Text Messages Used  Taxes  1. Local Wireless 911 Surcharge 1.00 2. MS 911 Training Fee .05 3. MS State Telecom Tax 2.20 Total Taxes 3.25  Total for 601 259-6789 34.69  601 259-8285 - JAMES THOMPSON  Monthly Service  Sep 29 thru Oct 28 4. FTATUNTYNTN1400RUMUN 9.99 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited MSM Expnd  5. AT&T Direct Bill 6. AT&T Domestic LD Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 00 9. Off-Network Roam 1.00   |
| ### 123 Text Messages Used ### 125 Text Messages Used ### 1. Local Wireless 911 Surcharge ### 2. Local Wireless 912 Surcharge ### 2. Local Wireless 913 Surcharge ### 3. Local Wireless 911 Surcharge ### 3. Local Wireless 912 Surcharge ### 3. Local Wireless 913 Surcharge ### 3. Local |
| FAMILY MSG UNLIMITED 695 Text Messages Used  Taxes  1. Local Wireless 911 Surcharge 1.00 2. MS 911 Training Fee  |
| Taxes  1. Local Wireless 911 Surcharge 1.00 2. MS 911 Training Fee .05 3. MS State Telecom Tax 2.20 Total Taxes 3.25  Total for 601 259-6789 34.69  601 259-8285 - JAMES THOMPSON  Monthly Service Sep 29 thru Oct 28 4. FTATUNTYNTN1400RUMUN 9.99 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd 5. AT&T Direct Bill O.00 Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 00 9. 0ff-Network Roam 6. 05   |
| Taxes  1. Local Wireless 911 Surcharge 2. MS 911 Training Fee 3. MS State Telecom Tax 2. 220 Total Taxes 3. 25  Total for 601 259-6789 34.69  601 259-8285 - JAMES THOMPSON  Monthly Service Sep 29 thru Oct 28 4. FTATUNTYNIN140ORUMUN 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd 5. AT&T Direct Bill 6. AT&T Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 00 9. Off-Network Roam 1.00   |
| 1. Local Wireless 911 Surcharge 2. MS 911 Training Fee 3. 05 3. MS State Telecom Tax 2.2.0 Total Taxes 3.25  Total for 601 259-6789 34.69  601 259-8285 - JAMES THOMPSON  Monthly Service  Sep 29 thru Oct 28 4. FTATUNTYNTN1400RUMUN 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited MZM Expnd 5. AT&T Direct Bill 6. AT&T Domestic LD Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 00 9. Off-Network Roam 1.00  |
| 2. MS 911 Training Fee 3. MS State Telecom Tax 2.20 Total Taxes 3.25 Total for 601 259-6789 34.69  601 259-8285 - JAMES THOMPSON  Monthly Service Sep 29 thru Oct 28 4. FTATUNTYNTN1400RUMUN 9.99 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited MZM Expnd 5. AT&T Domestic LD Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 00 9. Off-Network Roam 8. GSM Coverage Area 9. 00 9. Off-Network Roam  |
| 3. MS State Telecom Tax 2.20 Total Taxes 3.25  Total for 601 259-6789 34.69  601 259-8285 - JAMES THOMPSON  Monthly Service Sep 29 thru Oct 28  4. FTATUNTYNIN1400RUMUN 9.99 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited MCM Expnd  5. AT&T Direct Bill O.00 Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 006   |
| Total for 601 259-6789  601 259-8285 - JAMES THOMPSON  Monthly Service  Sep 29 thru Oct 28  4. FTATUNTYNTN1400RUMUN 9.99 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd  5. AT&T Direct Bill Onestic Toll International  7. AT&T Roam LD Toll Domestic Toll International  8. GSM Coverage Area 9. 00 9. Off-Network Roam   |
| Total for 601 259-6789  601 259-8285 - JAMES THOMPSON  Monthly Service  Sep 29 thru Oct 28  4. FTATUNTYNTN1400RUMUN 9.99 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd  5. AT&T Direct Bill Onestic Toll International  7. AT&T Roam LD Toll Domestic Toll International  8. GSM Coverage Area 9. 00 9. Off-Network Roam   |
| 601 259-8285 - JAMES THOMPSON  Monthly Service  Sep 29 thru Oct 28  4. FTATUNTYNTN1400RUMUN 9.99  1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited MZM Expnd  5. AT&T Direct Bill O.00 Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 00 9. Off-Network Roam  8. GSM Coverage Area 9. 00 9. Off-Network Roam   |
| Monthly Service  |
| Sep 29   |
| 4. FTATUNTYNTN1400RUMUN 9.99 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd 5. AT&T Direct Bill O.00 Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9.00 9. Off-Network Roam  |
| 1400 ANYTIME MINUTES Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd 5. AT&T Direct Bill Coll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 007-Network Roam 101 Toward Conditions 102 Toward Coll 103 Toward Coll 104 Text Domestic Toll International 105 Toll Domestic Toll International 106 Toll Forward Coll 107 Toll Domestic Toll Thernational 107 Toll Domestic Toll Thernational   |
| Anytime Min Rollover BasicVoiceMail Call Forward Conditional Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd 5. AT&T Direct Bill 6. AT&T Domestic LD Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. Off-Network Roam 9. Off-Network Roam  |
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| Call Forward Immediate Call Hold Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd 5. AT&T Direct Bill 6. AT&T Domestic LD 7011 Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. O07-Network Roam 1. O08-Network Roam 1. O08- |
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| Call Waiting Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd 5. AT&T Direct Bill .00 6. AT&T Domestic LD .00 Toll Domestic Toll International 7. AT&T Roam LD .00 Toll Domestic Toll International 8. GSM Coverage Area .00 9. Off-Network Roam .00  |
| Caller ID Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd  5. AT&T Direct Bill 6. AT&T Domestic LD 7011 Domestic Toll International 7. AT&T Roam LD 7. Toll Domestic Toll International 8. GSM Coverage Area 9. O07-Network Roam 000 701-Network Roam 000 701 701-Network Roam 000 701 701 701 701 701 701 701 701 701   |
| Direct Bill Detail Family Talk Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd  5. AT&T Direct Bill 6. AT&T Domestic LD Toll Domestic Toll International 7. AT&T Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. 00f-Network Roam 000  |
| Family Talk  Message Waiting Ind Nation GSM  Three Way Calling UNL Nght & Wknd Min Unlimited MZM Expnd  5. AT&T Direct Bill .00  6. AT&T Domestic LD .00  Toll Domestic Toll International  7. AT&T Roam LD .00  Toll Domestic  Toll International  8. GSM Coverage Area .00  9. Off-Network Roam .00  |
| Message Waiting Ind Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd  5. AT&T Direct Bill 6. AT&T Domestic LD 7011 Domestic Toll International 7. AT&T Roam LD 7. OUD Toll Domestic Toll International 8. GSM Coverage Area 9. O07-Network Roam 009.   |
| Nation GSM Three Way Calling UNL Nght & Wknd Min Unlimited M2M Expnd  5. AT&T Direct Bill .00 AT&T Domestic LD Toll Domestic Toll International  7. AT&T Roam LD Toll Domestic Toll International  8. GSM Coverage Area 9. O0f-Network Roam .00  |
| UNL Nght & Wknd Min     Unlimited MZM Expnd  5. AT&T Direct Bill .00  6. AT&T Domestic LD .00     Toll Domestic .7     Toll International .00     Toll Domestic .00     Toll International .00     Toll International .00     Toll Owestic .00     Toll Forestic .00     Toll Forestic .00     Toll Forestic .00     Off-Network Roam .00  |
| Unlimited M2M Expnd  5. AT&T Direct Bill .00 6. AT&T Domestic LD .00 Toll Domestic Toll International  7. AT&T Roam LD .00 Toll Domestic Toll International  8. GSM Coverage Area .00  9. Off-Network Roam .00   |
| 5. AT&T Direct Bill .00 6. AT&T Domestic LD .00 Toll Domestic  |
| 6. AT&T Domestic LD .00     Toll Domestic  |
| Toll Domestic Toll International 7.ATST Roam LD Toll Domestic Toll International 8. GSM Coverage Area 9. Off-Network Roam .00  |
| Toll International 7. AT&T Roam LD .00 Toll Domestic Toll International 8. GSM Coverage Area .00 9. Off-Network Roam .00   |
| 7. AT&T Roam LD .00 Toll Domestic Toll International 8. GSM Coverage Area .00 9. Off-Network Roam .00  |
| Toll Domestic Toll International 8. GSM Coverage Area .00 9. Off-Network Roam .00  |
| Toll International 8. GSM Coverage Area .00 9. Off-Network Roam .00  |
| 8. GSM Coverage Area .00 9. Off-Network Roam .00   |
| 9. Off-Network Roam .00  |
|  |
|  |
| 11. Unlimited M2M .00  |
| 12. Unlimited N&W .00  |
| 13. DATA OPT OUT .00   |
| 14. FAMILY MSG UNLIMITED .00   |
| Multimedia Messaging   |
| Text Messaging   |
| Total Monthly Service 9.99   |
| -  |
| Credits, Adjustments and Other Charges   |
| 15. Regulatory Cost Recovery Charge .34  |
| 16. Federal Universal Service Charge .40   |
| Total Credits, Adjustments and Other Charges .74   |
|  |

| 601 259-8285 - JAMES THOMPSON - Continued                                   |                  |
|---|------------------|
| Voice Usage Summary Unlimited N&W   |                  |
| 2 Minutes Used  |                  |
| Taxes   |                  |
| 17. Local Wireless 911 Surcharge  | 1.00             |
| 18. MS 911 Training Fee   | .05              |
| 19. MS State Telecom Tax  | .75              |
| Total Taxes   | 1.80             |
| Total for 601 259-8285  | 12.53            |
| 601 813-3957 - NATHAN THOMPSON  |                  |
| Monthly Service   |                  |
| Sep 15 thru Sep 28  | 4 6600           |
| 20. FTATUNTYNTN1400RUMUN 21. Adjustment for Smart Limit/Wireless            | 4.66CR<br>2.33CR |
| Total Monthly Service   | 6.99CR           |
|   | 0.3301           |
| Credits, Adjustments and Other Charges 22. Federal Universal Service Charge | .19CR            |
| Voice Usage Summary   | .1701            |
| Unlimited M2M   |                  |
| 293 Minutes Used  |                  |
| Unity Shared M2L  |                  |
| 97 Minutes Used   |                  |
| Unlimited N&W   |                  |
| 45 Minutes Used 1400 Rollover Mins  |                  |
| 106 Minutes Used  |                  |
| Directory Assistance  |                  |
| 1 Calls Used  |                  |
| 23. 1 Billed at \$1.99/Call   | 1.99             |
| Data Usage Summary  |                  |
| FAMILY MSG UNLIMITED  |                  |
| 320 Text Messages Used  |                  |
| Taxes 24. MS State Telecom Tax  | .37CR            |
| Total for 601 813-3957  | 5.56CR           |
| 10tal for 601 813-3957  | 5.50CR           |
| Total AT&T Wireless Services  | 176.64           |
| Wireless services provided by AT&T Mobility                                 |                  |
|   |                  |

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JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909 Page 6 of 6 Account Number 601 664-6792 793 0590 Billing Date Oct 17, 2010

## **News You Can Use**

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$25.49. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www .att.com

#### AT&T LD WEB NOTICES

Beginning 01/01/2011, price increase notices for various services will be provided by web only, at att.com/s-increasenotices, namely: 1)

intrastate/interstate/international TRANSACTION-BASED SERVICES (e.g., Operator/ Directory Services, Public Payphone Surcharge, calling /credit card calls), and INTERNATIONAL MOBILE TERMINATION CHARGES, which will be posted 30 days in advance; and 2) interstate and international Federal Universal Service Fund Charge (a DISCRETIONARY FEE that may change quarterly), which will be posted at least 3 days in advance. Visit att.com/mobileterm any time for International Mobile Termination Charges. If you do not have access to the internet, call the toll-free number on your long distance bill for rates or for price increase notices. Rates are also available for Transaction-Based Services at the time the call is placed by pressing 0 for an operator.

#### FUSF/SLC BILL ERROR

The Subscriber Line Charge (SLC) and the Federal Universal Service Fee (FUSF) were under billed on your account. While we are not collecting for past under billing, we will begin charging the correct amount by 11/1/2010. Around this date, you may see a \$0.13 increase on your bill for the SLC and a corresponding increase in the FUSF on each additional access line that was under billed. For more information, please call us at 1.888.757.6500.

### PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

### CALLER ID CHANGE

On 12/1/2010, the tariff or guidebook language that governs the use of any Caller Identification (Caller ID) services on your account will now say, "Some call information may be blocked or otherwise not displayed, including information for some calls originating outside of AT&T's network and calls carried over facilities that do not transmit Caller ID information." This disclaimer either replaces existing information describing Caller ID information that is not displayed, or is added to the description of Caller ID to explain instances when that might occur. If you have any questions about this message, please call AT&T toll free at 1.800.288.2020 or visit us online at att.com.

# **Terms and Conditions**

#### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, FLR 20, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

#### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

#### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to att.com/servicepublications.

#### BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.