



JAMES THOMPSON
112 MAXINE DR
JACKSON MS 39208-4909

Page 1 of 5
Account Number 601 664-6792 793 0590
Billing Date Apr 17, 2011

WebSite att.com

Bill-At-A-Glance

Previous Bill	221.29
Payment Received 3-30 Thank You!	221.29 CR
Adjustments	.00
Balance	.00
Current Charges	205.49
Total Amount Due	\$205.49
Amount Due in Full by	May 7, 2011

Billing Summary

Questions? Visit att.com	Page	
Plans and Services	1	26.53
1 888 757-6500 PIN: 8570		
Repair Service:		
1 877 737-2478		
Internet Services	2	22.95
1 888 321-2375		
AT&T Wireless Services	2	156.01
1 888 757-6500		
Total Current Charges		205.49

News You Can Use Summary

- PREVENT DISCONNECT
 - ELECTRONIC PAYMENTS
 - MAKE A DIFFERENCE!
 - MOVING SOON?

See "News You Can Use" for additional information.
- CARRIER INFORMATION
 - PAYMENT OPTIONS
 - CUSTOMER SUPPORT

Plans and Services

Promotions and Discounts		
Item No.	Description	
1.	Concession Credit-Eligible Package Components	9.19CR

Monthly Service - Apr 17 thru May 16		
2.	Complete Choice® Basic Residential Line Call Waiting ID Caller-ID Name-Number Delivery Anonymous Call Blocking	23.00
3.	Privacy Manager®	4.77
Total Monthly Service		27.77

Additions and Changes to Service				
This section of your bill reflects charges and credits resulting from account activity.				
Item No.	Description	Quantity	Monthly Rate	Amount Billed
Activity on Mar 31, 2011				
Your bill reflects a credit for a change in rates for: (Monthly Charges are prorated from Apr 1, 2011 through Apr 16, 2011)				
4.	Federal Universal Service Fee	1	.02	.01CR

Surcharges and Other Fees				
Item No.	Description	Quantity		
5.	Federal Universal Svc Fee-Addl	1		.68
6.	Federal Subscriber Line Charge	1		3.91
Total Surcharges and Other Fees				4.59

Government Fees and Taxes				
Item No.	Description	Quantity		
7.	Federal Excise Tax			.67
8.	MS - State/Local Tax			1.62
9.	Telecommunications Relay Svc	1		.03
10.	Emergency 911 Service	1		1.00
11.	MS Emergency Telecommunicator			.05
Total Government Fees and Taxes				3.37

Total Plans and Services **26.53**

Local Services provided by AT&T Mississippi.

Return bottom portion with your check in the enclosed envelope.

DUE BY: May 7, 2011 **\$205.49** Amount After **May 17, 2011** **\$209.49**



Billing Date Apr 17, 2011

Account Number **601 664-6792 793 0590**
Please include your account number on your check.

JAMES THOMPSON
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Make checks payable to:

AT&T
P.O. BOX 105503
ATLANTA, GA 30348-5503

3900 60166467927931 4000400060899 05901000000000000000000020549



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AT&T Internet Service

Important Information	
Charges appearing in this section are for services that may be provided by AT&T Internet Services and/or by BellSouth Telecommunications, Inc.	
Itemized Charges and Credits	
Billed on Behalf of BellSouth Telecommunications, Inc	
From April 01 through April 30	
User ID: jamest46@bellsouth.net	
DSL: 601 664-6792	
1. FastAccess® DSL Xtreme	37.95
From April 01 through April 30	
User ID: jamest46@bellsouth.net	
DSL: 601 664-6792	
2. Internet Service Discount	15.00CR
Total Billed on Behalf of BellSouth Telecommunications, Inc	22.95
Total Itemized Charges and Credits	22.95
Total Internet Services	22.95

AT&T Wireless Services

Important Information	
Attention Wireless Phone Insurance Customers	
For customers with Wireless Phone Insurance, effective March 20, 2011:	
The name of the Wireless Phone Insurance program will change to Mobile Insurance. There will be no other changes to the program other than the new name.	
For more information please see www.att.com/mobileinsurance	
Add a Line with Family Talk from AT&T	
FamilyTalk(R) plans start at just \$69.99/month including 700 Rollover Minutes. Add up to three additional lines for only \$9.99 each. Sign up now by calling 800-449-1672 or visit ATT.COM/ADDALINE	
AT&T Surcharges	
AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.	
DirectBill Charges	
Detail of DirectBill charges can be viewed at att.com/directbill . The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.	
Attention TTY Users	
For Deaf/hard of hearing customers: (TTY) 1 866 241-6567	
Questions on accessibility by persons with disabilities: 1 866 241-6568	

Wireless Summary - 578026229083	
Cycle Dates: Mar 1, 2011 - Mar 28, 2011	
Monthly Service	\$134.97
Credits, Adjustments and Other Charges	\$5.91
Voice Usage	\$1.99
Taxes	\$13.14
Total Wireless Charges	\$156.01
Mobile Charges Summary	
601 259-3189 Group: 1	
KIMBERLY THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$0.81
Taxes	\$1.80
Charges for this mobile	\$12.60
601 259-3879 Group: 1	
JAMES THOMPSON	
Monthly Service	\$110.00
Credits, Adjustments and Other Charges	\$3.97
Taxes	\$9.02
Charges for this mobile	\$122.99
601 259-6789 Group: 1	
NATHAN THOMPSON	
Monthly Service	\$14.98
Credits, Adjustments and Other Charges	\$1.13
Voice Usage	\$1.99
Taxes	\$2.32
Charges for this mobile	\$20.42
Group Usage Summary - Group: 1	
Voice	
Rollover Summary	
Previous Balance	9,988
Unused Minutes Added	796
Minutes Expired (*)	-994
Current Rollover Balance	9,790
(*) Unused Plan Minutes Expired After 12 Billing Periods	
FTATUNTYNTN1400RUMUN	
548 Minutes Used by	601 259-3189
1951 Minutes Used by	601 259-3879
1464 Minutes Used by	601 259-6789
3963 Minutes Used by This Group	
1400 Minutes Included	
Data	
FTATUNTYNTN1400RUMUN	
604 Text Messages Used by	601 259-3189
143 Text Messages Used by	601 259-3879
2,114 Text Messages Used by	601 259-6789
2,861 Text Messages Used by This Group	
601 259-3189 - KIMBERLY THOMPSON	
Monthly Service	
Mar 29 thru Apr 28	
3. FTATUNTYNTN1400RUMUN	9.99

Thank you for being a valued AT&T customer! When you send us a check as payment, you give a one time authorization to clear your check electronically. Electronic payments may clear the same day we receive the payment. Your original check will not be returned. If we cannot post the transaction electronically, we will present an image copy of your check for payment. If you do not wish to participate in AT&T's check conversion program please call 1.800.231.2021. If you want to save time and stamps, sign-up for auto payment at www.att.com/stoppaper using your checking account or credit card. It's easy, secure, and convenient!



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AT&T Wireless Services

601 259-3189 - KIMBERLY THOMPSON - Continued

1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
1. AT&T Direct Bill	.00
2. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
3. AT&T Roam LD	.00
Toll Domestic	
Toll International	
4. EXPANDEDINTLROAM	.00
5. GSM Coverage Area	.00
6. IntDialingAllowed	.00
7. IntRoamAllowed	.00
8. Off-Network Roam	.00
9. Unity Shared M2L	.00
10. Unlimited M2M	.00
11. Unlimited N&W	.00
12. DATA OPT OUT	.00
13. FAMILY MSG UNLIMITED	.00
Pict Video MSG	
Text Messaging	
Total Monthly Service	9.99
Credits, Adjustments and Other Charges	
14. Regulatory Cost Recovery Charge	.34
15. Federal Universal Service Charge	.47
Total Credits, Adjustments and Other Charges	.81
Voice Usage Summary	
Unlimited M2M	
312 Minutes Used	
Unity Shared M2L	
91 Minutes Used	
Unlimited N&W	
63 Minutes Used	
1400 Rollover Mins	
82 Minutes Used	
Data Usage Summary	
FAMILY MSG UNLIMITED	
604 Text Messages Used	

601 259-3189 - KIMBERLY THOMPSON - Continued

Taxes	
16. Local Wireless 911 Surcharge	1.00
17. MS 911 Training Fee	.05
18. MS State Telecom Tax	.75
Total Taxes	1.80
Total for 601 259-3189	12.60

601 259-3879 - JAMES THOMPSON

Monthly Service	
Mar 29 thru Apr 28	
19. FTATUNTYNTN1400RUMUN	80.00
1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
20. AT&T Direct Bill	.00
21. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
22. AT&T Roam LD	.00
Toll Domestic	
Toll International	
23. EXPANDEDINTLROAM	.00
24. GSM Coverage Area	.00
25. IntDialingAllowed	.00
26. IntRoamAllowed	.00
27. Off-Network Roam	.00
28. Unity Shared M2L	.00
29. Unlimited M2M	.00
30. Unlimited N&W	.00
31. Uverse Green	.00
32. DATA OPT OUT	.00
33. FAMILY MSG UNLIMITED	30.00
Pict Video MSG	
Text Messaging	
Total Monthly Service	110.00
Credits, Adjustments and Other Charges	
34. Regulatory Cost Recovery Charge	.34
35. Federal Universal Service Charge	3.63
Total Credits, Adjustments and Other Charges	3.97
Voice Usage Summary	
Unlimited M2M	
1,334 Minutes Used	
Unity Shared M2L	
342 Minutes Used	



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AT&T Wireless Services

601 259-3879 - JAMES THOMPSON - Continued

Unlimited N&W

87 Minutes Used

1400 Rollover Mins

188 Minutes Used

Data Usage Summary

FAMILY MSG UNLIMITED

143 Text Messages Used

Taxes

1. Local Wireless 911 Surcharge	1.00
2. MS 911 Training Fee	.05
3. MS State Telecom Tax	7.97
Total Taxes	9.02
Total for 601 259-3879	122.99

601 259-6789 - NATHAN THOMPSON

Monthly Service

Mar 29 thru Apr 28

4. FTATUNTYNTN1400RUMUN	9.99
1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
5. AT&T Direct Bill	.00
6. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
7. AT&T Roam LD	.00
Toll Domestic	
Toll International	
8. EXPANDEDINTLROAM	.00
9. GSM Coverage Area	.00
10. IntDialingAllowed	.00
11. IntRoamAllowed	.00
12. Off-Network Roam	.00
13. Smart Limit/Wireless	4.99
14. Unity Shared M2L	.00
15. Unlimited M2M	.00
16. Unlimited N&W	.00
17. DATA OPT OUT	.00
18. FAMILY MSG UNLIMITED	.00

601 259-6789 - NATHAN THOMPSON - Continued

Pict Video MSG

Text Messaging

Total Monthly Service 14.98

Credits, Adjustments and Other Charges

19. Regulatory Cost Recovery Charge	.34
20. Federal Universal Service Charge	.79
Total Credits, Adjustments and Other Charges	1.13

Voice Usage Summary

Unlimited M2M

735 Minutes Used

Unity Shared M2L

80 Minutes Used

Unlimited N&W

315 Minutes Used

1400 Rollover Mins

334 Minutes Used

Directory Assistance

1 Calls Used

21. 1 Billed at \$1.99/Call 1.99

Data Usage Summary

FAMILY MSG UNLIMITED

2,114 Text Messages Used

Taxes

22. Local Wireless 911 Surcharge	1.00
23. MS 911 Training Fee	.05
24. MS State Telecom Tax	1.27
Total Taxes	2.32
Total for 601 259-6789	20.42

Total AT&T Wireless Services

156.01

Wireless services provided by AT&T Mobility

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$25.45. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

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News You Can Use

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com

PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

MAKE A DIFFERENCE!

Enroll in free Paperless Billing and AT&T and the Arbor Day Foundation will plant a tree on your behalf in the Boy Scouts of America Centennial Forest. It's a simple way to honor 100 years of Boy Scouts' environmental stewardship. Enroll at att.com/trees.

CUSTOMER SUPPORT

AT&T speaks many languages. English call 1.800.288.2020; Spanish call 1.888.757.6500. All other languages 1.800.203.8600; Disabilities and Aging 1.800.772.3140.

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to att.com/servicepublications.

Terms and Conditions

LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, FLR 20, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

