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601 664-6792 793 0590 **Account Number** 

**Billing Date** Aug 17, 2013

WebSite att.com

Bill-At-A-Glance	
Previous Bill	262.56
Payment Received 8-02 Thank You!	262.56 CR
Adjustments	.00
Balance	.00
Current Charges	288.71
Total Amount Due	\$288.71
Amount Due in Full by	Sep 6, 2013

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services  1 888 757-6500 PIN: 8570  Repair Service: 1 877 737-2478	1	24.04
Internet Services 1 888 321-2375	2	26.00
<b>AT&amp;T Wireless Services</b> 1 888 757-6500	2	238.67
<b>Total Current Charges</b>		288.71

## News You Can Use Summary

· PREVENT DISCONNECT · CARRIER INFORMATION · ELECTRONIC PAYMENTS · MOVING SOON?

- PAYMENT OPTIONS · DO NOT CALL REGISTRY

· RELAY SERVICE

See "News You Can Use" for additional information.

**AT&T Benefits** 

· DON'T MISS OUT!

Want faster Internet for homework? Better TV for fun family nights? Order AT&T U-verse today at 855.242.3756. With affordable prices and more ways to watch wherever, whenever - this is one back to school special you don't want to miss! Call 855.242.3756 or go online at att.com/uverse0868 today!

## Plans and Services

No. Description 1. Concession Credit-Eligible Package Components	10.39 CR
Package Components	10 39 CR
·	10.55 611
M 41 0 ' A 47 4 0 40	
Monthly Service - Aug 17 thru Sep 16	
2. Complete Choice ® Basic	26.00
Residential Line	
Call Waiting ID	
Caller-ID Name-Number Delivery	
Anonymous Call Blocking	
Additions and Changes to Service	
This section of your bill reflects charges and credits resulting	
from account activity.	

IIIIS	section of your bill reflects cha	rges and cre	earts resulting	
from	account activity.			
ltem			Monthly	Amount
No.	<u>Description</u>	Quantity	Rate	<u>Billed</u>
Activ	rity on Jul 1, 2013			
Char	ges for 601 664-6792			
Your	bill reflects a charge			
for a	change in rates for:			
(Mon	ithly Charges are prorated fron	า		
Jul 2	, 2013 through Aug 16, 2013)			
3.	Federal Universal Service Fee	e 1	.02	.03
4.	Federal Subscriber Line	1	.19	.29
	Charge			
Total	Charges for 601 664-6792			.32
Total	Additions and Changes to Sei	vice		.32

Surcl	narges and Other Fees		
Item			
<u>No.</u>	Description	Quantity	
5.	Federal Universal Svc Fee-Addl	1	.74
6.	Federal Subscriber Line Charge	1	4.16
Total	Surcharges and Other Fees		4.90
Gove	rnment Fees and Taxes		
Item			
No.	Description	Quantity	
7.	Federal Excise Tax		.60
8.	MS - State/Local Tax		1.46

Return bottom portion with your check in the enclosed envelope.

\$288.71 **DUE BY:** Sep 6, 2013

Amount After Sep 17, 2013 \$292.71



Billing Date Aug 17, 2013

Account Number

601 664-6792 793 0590

Local Services provided by AT&T Mississippi.

JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909

Please include your account number on your check.

Make checks payable to:

AT&T P.O. BOX 105503 ATLANTA, GA 30348-5503



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## Plans and Services

Government Fees and Taxes - Contin	anuea
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Item			
No.	Description	Quantity	
1.	Telecommunications Relay Svc	1	.10
2.	Emergency 911 Service	1	1.00
3.	MS Emergency Telecommunicator		.05
Total	Government Fees and Taxes		3.21

#### **Total Plans and Services** 24.04

## **Internet Services**

#### Important Information

NOTICE: Charges appearing in this section are for services provided by AT&T Corp. and/or by BellSouth Telecommunications, LLC.

## **Itemized Charges and Credits**

## Billed on Behalf of BellSouth Telecommunications, Inc

From August 01 through August 31 User ID: jamest46@bellsouth.net DSL: 601 664-6792 FastAccess® DSL Xtreme 4. 41.00 15.00 CR Internet Service Discount 5. Total Billed on Behalf of BellSouth Telecommunications, Inc 26.00 **Total Itemized Charges and Credits** 26.00

**Total Internet Services** 26.00

## AT&T Wireless Services

## Important Information

## DIRECTBILL CHARGES

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES For Deaf/hard of hearing customers: (TTY) 1 866 241-6567 Questions on accessibility by persons with disabilities: 1 866 241-6568

## Important Information - Continued

## SURCHARGES AND OTHER FEES

In addition to the monthly cost of the rate plan and any selected features, AT&T imposes the following other charges, on a per line basis: (1) federal and state universal service charges, (2) a Regulatory Cost Recovery Charge of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations, (3) an Administrative Fee on consumer and Individual Responsibility User (IRU) lines to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a  $\bar{\text{Property Tax}}$ Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See att.com/additionalcharges.

## Wireless Summary - 578026229083

## Cycle Dates: Jun 29, 2013 - Jul 28, 2013

Monthly Service	\$189.98
Credits, Adjustments and Other Charges	\$6.82
Data Usage	\$11.25
Mobile Purchases and Downloads	\$19.98
Taxes	\$10.64
Total Wireless Charges	\$238.67

## Mohile Charnes Summary

Wobile Charges Summary	
601 259-3189 Group: 1	
KIMBERLY THOMPSON	
Monthly Service	\$39.99
Credits, Adjustments and Other Charges	\$1.37
Data Usage	\$11.25
Taxes	\$1.93
Charges for this mobile	\$54.54
601 259-3879 Group: 1	
JAMES THOMPSON	
Monthly Service	\$110.00
Credits, Adjustments and Other Charges	\$3.21
Mobile Purchases and Downloads	\$9.99
Taxes	\$6.87
Charges for this mobile	\$130.07
601 259-7968 Group: 1	
NATHAN THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$1.37
Mobile Purchases and Downloads	\$9.99
Taxes	\$1.84
Charges for this mobile	\$23.19
601 497-8218	
JAMES THOMPSON	
Monthly Service	\$30.00

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Charges for this mobile

Credits, Adjustments and Other Charges

\$0.87

\$30.87

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copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn

MS 39208-4909 JACKSON

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**Account Number** 601 664-6792 793 0590 **Billing Date** Aug 17, 2013



Total Credits, Adjustments and Other Charges

AT&T Wireless Services		601 259-3189 - KIMBERLY THOMPSON - Continued	
		Voice Usage Summary	
Group Usage Summary - Group: 1		Mobile to Mobile Minutes	
Voice		183 Minutes Used	
Rollover Summary			
Previous Balance 1,588		EQ Minutes Head	
Unused Minutes Added 293		52 Minutes Used	
Minutes Expired (*) 0		Night & Weekend Minutes	
Current Rollover Balance 1,881		50 Minutes Used	
(*) Unused Plan Minutes Expired			
After 12 Billing Periods		Data Usage Summary	
		FAMILY MSG UNLIMITED	
FT9NTN550RUM2MUNW		673 Text Messages Used	
285 Minutes Used by 601 259-3189		21 Multimedia Messages Used	
488 Minutes Used by 601 259-3879		TextMessaging	
164 Minutes Used by 601 259-7968		5 Text Messages Used	
937 Minutes Used by This Group		8. 5 Billed at \$0.25/Msg	1.25
550 Minutes Included		·	
Data		3GB DATA	
FT9NTN550RUM2MUNW		3,291 Megabytes Used	
673 Text Messages Used by 601 259-3189		3,072 Megabytes Included	40.00
114 Text Messages Used by 601 259-3879		9. 219 Billed at \$10.00/1024MB	10.00
262 Text Messages Used by 601 259-7968		Data usage exceeding plan allowance is	
1,049 Text Messages Used by This Group		billed in increments of 1024MB.	11.05
21 MMS Messages Used by 601 259-3189		Total Data Usage Summary	11.25
4 MMS Messages Used by 601 259-3879		Taxes	
25 MMS Messages Used by This Group		10. Local Wireless 911 Surcharge	1.00
		11. MS 911 Training Fee	.05
601 259-3189 - KIMBERLY THOMPSON		12. MS State Sales Tax - Telecom	.88
Monthly Service		Total Taxes	1.93
Jul 29 thru Aug 28		Total for 601 259-3189	54.54
1. FT9NTN550RUM2MUNW	9.99	131111 101 331 200 3103	••
550 Anytime Mins		601 259-3879 - JAMES THOMPSON	
6 Way Calling		Monthly Service	
Anytime Min Rollover		Jul 29 thru Aug 28	
Call Forward Conditional		13. FT9NTN550RUM2MUNW	50.00
Call Forward Immediate		550 Anytime Mins	30.00
Call Hold		6 Way Calling	
Call Waiting		Anytime Min Rollover	
Caller ID		BasicVoiceMail	
Direct Bill Detail		Call Forward Conditional	
Family Talk		Call Forward Immediate	
Message Waiting Ind		Call Hold	
Nation GSM		Call Waiting	
UNL Nght & Wknd Min		Caller ID	
Unlimited M2M Expnd		Direct Bill Detail	
2. EXPANDEDINTLROAM	.00	Family Talk	
3. DATAPRO 3GB IP	30.00	Message Waiting Ind	
4. FAMILY MSG UNLIMITED	.00	Nation GSM	
Pict Video MSG		UNL Nght & Wknd Min	
Text Messaging	60.00	Unlimited M2M Expnd	
Total Monthly Service	39.99	14. EXPANDEDINTLROAM	.00
		15. DATAPRO 3GB SMT D	30.00
Credits, Adjustments and Other Charges		16. FAMILY MSG UNLIMITED	30.00
5. Administrative Fee	.61	Pict Video MSG	
6. Regulatory Cost Recovery Charge	.26	Text Messaging	
7. Federal Universal Service Charge	.50	Total Monthly Service	110.00
Total Credite Adjustments and Other Charges	1 37		

1.37



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601 664-6792 793 0590 **Account Number Billing Date** Aug 17, 2013

### 601 259-7968 - NATHAN THOMPSON - Continued

550 Anytime Mins	
6 Way Ćalling	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
9. BLOCK DATA USAGE	.00
10. FAMILY MSG UNLIMITED	.00
Pict Video MSG	
Text Messaging	
Total Monthly Service	9.99
Credits, Adjustments and Other Charges	
11. Administrative Fee	.61
12. Regulatory Cost Recovery Charge	.26
13. Federal Universal Service Charge	.50
Total Credits, Adjustments and Other Charges	1.37

**Voice Usage Summary Mobile to Mobile Minutes** 72 Minutes Used

56 Minutes Used

Night & Weekend Minutes 36 Minutes Used

**Data Usage Summary FAMILY MSG UNLIMITED** 262 Text Messages Used

**Mobile Purchases and Downloads** 

Get help and manage your purchases several ways: 1. On your mobile phone - Access My Account In Media Net, click on "My Purchase"

2. Go to att.com/MobilePurchases

Questions? Contact 1-800-331-0500

## **MIPMedia**

14. Jul 20, 2013 IHeart Text Alerts	9.99
Taxes	
15. Local Wireless 911 Surcharge	1.00
16. MS 911 Training Fee	.05
17. MS State Sales Tax - Telecom	.79
Total Taxes	1.84
Total for 601 259-7968	23.19

## **AT&T Wireless Services**

5. Local Wireless 911 Surcharge

7. MS State Sales Tax - Telecom

601 259-7968 - NATHAN THOMPSON

Jul 29 thru Aug 28 8. FT9NTN550RUM2MUNW

6. MS 911 Training Fee

Total for 601 259-3879

**Monthly Service** 

**Total Taxes** 

CON 2020 JAMES THOMOSON Continued	
601 259-3879 - JAMES THOMPSON - Continued Credits, Adjustments and Other Charges	
1. Administrative Fee	.61
2. Regulatory Cost Recovery Charge	.26
3. Federal Universal Service Charge	2.34
Total Credits, Adjustments and Other Charges	3.21
Voice Usage Summary	
Mobile to Mobile Minutes	
312 Minutes Used	
149 Minutes Used	
Night & Weekend Minutes	
27 Minutes Used	
Data Usage Summary FAMILY MSG UNLIMITED 114 Text Messages Used 4 Multimedia Messages Used	
DATAPRO 3GB SMT D	
1 Megabytes Used	
3,072 Megabytes Included	
Mobile Purchases and Downloads Get help and manage your purchases several ways: 1. On your mobile phone - Access My Account In Media Net, click on "My Purchase"	
2. Go to att.com/MobilePurchases	
Location Labs Questions? Contact att.com/mobilepurchases 4. Jul 3, 2013 AT&T Family Map	9.99
Taxes	

1.00

5.82

6.87

130.07

.05

Taxes	
15. Local Wireless 911 Surcharge	1.00
16. MS 911 Training Fee	.05
17. MS State Sales Tax - Telecom	.79
Total Taxes	1.84
Total for 601 259-7968	23.19



JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909 Page Account Number Billing Date

601 664-6792 793 0590 Aug 17, 2013

## **AT&T Wireless Services**

#### 601 497-8218 - JAMES THOMPSON

**Monthly Service** 

Jul 29 thru Aug 28	
1. DTCN3GBUN4GLTETABLET	30.00
2. PIC/VIDEO PayPerUse	.00
3. Text Msg Pay Per Use	.00
Int'l Text Messaging	
Text Messaging	
Total Monthly Service	30.00
Credits, Adjustments and Other Charges	
4. Administrative Fee	.61
5. Regulatory Cost Recovery Charge	.26
Total Credits, Adjustments and Other Charges	.87

# Data Usage Summary DATA3GB

520 Megabytes Used 3,072 Megabytes Included Total for 601 497-8218

#### **Total AT&T Wireless Services**

238.67

30.87

Wireless services provided by AT&T Mobility

## News You Can Use

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$288.71. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### **ELECTRONIC PAYMENTS**

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com

#### MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

#### PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

#### DO NOT CALL REGISTRY

To reduce telephone solicitation calls to your home: Register for the National Do Not Call Registry by phone at 1.888.382.1222 (TTY: 1.866.290.4236) or online at donotcall.gov. There's no charge to register.

#### RELAY SERVICE

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT&T offers products and services for customers with visual, hearing, speech or physical disabilities. For more information, please go to att.com or refer to the Customer Guide section in your local YP telephone directory.

#### IMPORTANT NOTICE

On October 3, 2013, there will be a change to the late payment charge on outstanding balances not paid by the due date. Currently, the late payment charge is applied when the outstanding balance is a minimum of \$6. However, on October 3, 2013, the late payment charge will be applied to your account if any outstanding charges remain after the due date.

#### 900 # INFORMATION

900 Number information services are provided over telephone numbers beginning with the prefix 900. If you fail to pay legitimate charges for calls to 900 numbers, your access to 900 numbers may be involuntarily blocked. To protect customers from unexpected 900 charges, AT&T offers 900 Call Blocking at no cost. For further details on 900 Call Blocking, call your AT&T Service Representative. Note that 900 charges incurred from purchasing products and services from the Internet cannot be blocked. You may withhold payment for 900 charges if you dispute the charges within 60 days. Action to collect disputed amounts will be suspended pending investigation of the dispute. Your local and long-distance telephone service cannot be suspended or disconnected for nonpayment of 900 charges. However, the company that provides the 900 service may take other actions to collect charges you have not paid and have not disputed. You are not to be billed for pay-per-call services that do not comply with federal laws and regulations.

#### IMPORTANT NOTICE

## INFORMATIONAL BULLETIN REGARDING THIRD-PARTY BILLING

AT&T allows third-party billing for traditional telecommunications providers (such as long-distance, operator services and directory assistance), and AT&T's own affiliates and marketing allies. AT&T takes immediate action to help customers who contact us and report that they may have been billed for unauthorized third-party charges. To dispute a charge, we encourage customers to first deal directly with the third party that originated the charge, whose name and toll-free telephone number are printed on the same bill page as the charge in question. Often, the problem can be resolved with a single telephone call. All customers who call us to report cramming complaints will be issued credits and will not be required to pay AT&T for the disputed charges. (Credits generally appear on customers' bills within one or two months.)



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## **Terms and Conditions**

#### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

#### **DISPUTED DEBTS**

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 3196 Highway 280 Rm 202N, Birmingham, AL 35243, and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

## SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

#### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

## **BILL DISCREPANCY**

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.